User Manual

60-240 KW
DC EV Charger

Version: 1.0

Table of Contents

1. Safety Instructions

Read and follow the instructions and warnings in this manual before attempting to install this product. Keep this manual for future reference.

Please follow the below safety precautions to prevent bodily injuries and property damages.

INSTRUCTIONS RELATING TO RISK OF FIRE OR ELECTRIC SHOCK	
	**WARNING:** When the product is running, it should pay attention to ventilation, heat dissipation and keep the environment clean. Avoid installation in places with frequent occurrence of storm, rainstorm, lightning and other severe weather.
	**WARNING:** During installation, if any abnormal phenomena such as cracking, loose case lock, water leakage are showing up, all operations shall be stopped immediately and professionals shall be informed in time to deal with them.
	**WARNING:** Do not put inflammable, explosive or combustible materials, chemicals, combustible steam and other dangerous goods near the charger.
	**WARNING:** If any leakage or insulation failure occurs during the operation of the product, please press the emergency power off button immediately.
	**WARNING:** In case of rain and thunder, please use electricity carefully. It is better to stop charging.

WARNINGS	
	**WARNING:** This device should be supervised when used around children.
	**WARNING:** Do not put fingers into the electric vehicle connector.
	**WARNING:** Do not use this product if the flexible power cord or EV cable is frayed, has broken insulation, or any other signs of damage.
	**WARNING:** Do not use this product if the enclosure or the EV connector is broken, cracked, open, or shows any other indication of damage.
	**WARNING:** Please keep the nozzle clean and dry. If there is any dirt, please wipe it with a clean, dry cloth. It is strictly prohibited to touch the charging core with hands when it is powered.
	**WARNING:** Do not attempt to disassemble, repair or modify the charger. For repairs or modifications, please contact the staff. Improper operation may result in damage, water leakage, electricity leakage, etc.

	**WARNING:** It is forbidden to insert and unplug the plug during the charging process to ensure the safety of life and the vehicle during the charging process.
	**WARNING:** It is strictly prohibited to continue to use this product for charging in case of failure.
	**WARNING:** Obvious maintenance marks shall be set up. Isolation and protection measures shall be added to live parts that may be near by operators to avoid contact.

CAUTIONS	
	CAUTION: Wrong installation and testing of the charger will cause potential damage to the vehicle battery, assembly, and the charger itself.
	CAUTION: To reduce the risk of fire, connect only to a circuit provided with 100 amperes maximum branch circuit overcurrent protection in accordance with the National Electrical Code, ANSI/NFPA 70 and the Canadian Electrical Code, Part I, C22.1.
	CAUTION: Do not operate the charger in temperatures outside its operating range of -35°C to + 55°C.

NOTE:

Electrical equipment should only be installed, operated, serviced, and maintained by qualified personnel. No responsibility is assumed by our company for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

If the machine line drawing in the manual is different from the actual product, do not worry, because the reference picture is the same as the installation method of the actual product.

2. Technical Specifications

<table>
<tr><td colspan="3">MODEL</td><td>60 kW</td><td>120 kW</td><td>180 kW</td><td>240 kW</td></tr>
<tr><td colspan="3">Charging Type</td><td colspan="4">DC fast charging</td></tr>
<tr><td colspan="3">Outlet Options</td><td colspan="4">C: CCS2 cable</td></tr>
<tr><td colspan="3">AC Input Power (380VAC)</td><td>96 A,
64 kVA</td><td>192 A,
128 kVA</td><td>288 A,
192 kVA</td><td>384 A,
256 kVA</td></tr>
<tr><td colspan="3">Input Voltage Range</td><td colspan="4">380/400/415 VAC</td></tr>
<tr><td colspan="3">Input Frequency</td><td colspan="4">50 Hz or 60 Hz</td></tr>
<tr><td rowspan="5">DC Outlet</td><td colspan="2">DC Output Power Rating</td><td>60 kW</td><td>120 kW</td><td>180 kW</td><td>240 kW</td></tr>
<tr><td colspan="2">DC Output Voltage</td><td colspan="4">200-1000 Vdc (Constant power from 300-1000 Vdc)</td></tr>
<tr><td colspan="2">Number of EV Served</td><td>Up to 2
(CCS2)</td><td colspan="3">Up to 2
(CCS2)</td></tr>
<tr><td colspan="2">Cable Length</td><td colspan="4">5 m</td></tr>
<tr><td>Maximum Current*</td><td>CCS Cables</td><td colspan="4">200 A (Adapts to 300A)</td></tr>
<tr><td colspan="3">Electro-Magnetic Compatibility</td><td colspan="4">Class A</td></tr>
<tr><td colspan="3">Network Type</td><td colspan="4">TN-S. TN-C, TN-C-S, TT (required external RCD)</td></tr>
<tr><td colspan="3">Connector Type</td><td colspan="4">3P + N + PE</td></tr>
<tr><td colspan="3">Protection</td><td colspan="4">Overcurrent, overvoltage, undervoltage, integrated surge protection, grounding fault including DC leakage protection, door opening protection</td></tr>
<tr><td colspan="3">Overvoltage Category</td><td colspan="4">Type II</td></tr>
<tr><td colspan="3">Power Factor (Full Load)</td><td colspan="4">≥ 0.99</td></tr>
<tr><td colspan="3">THDi</td><td colspan="4">≤ 5%</td></tr>
<tr><td colspan="3">Efficiency</td><td>≥ 93% (peak)</td><td colspan="3">≥ 94% (peak)</td></tr>
<tr><td colspan="3">Standby Power</td><td colspan="4">< 35W</td></tr>
</table>

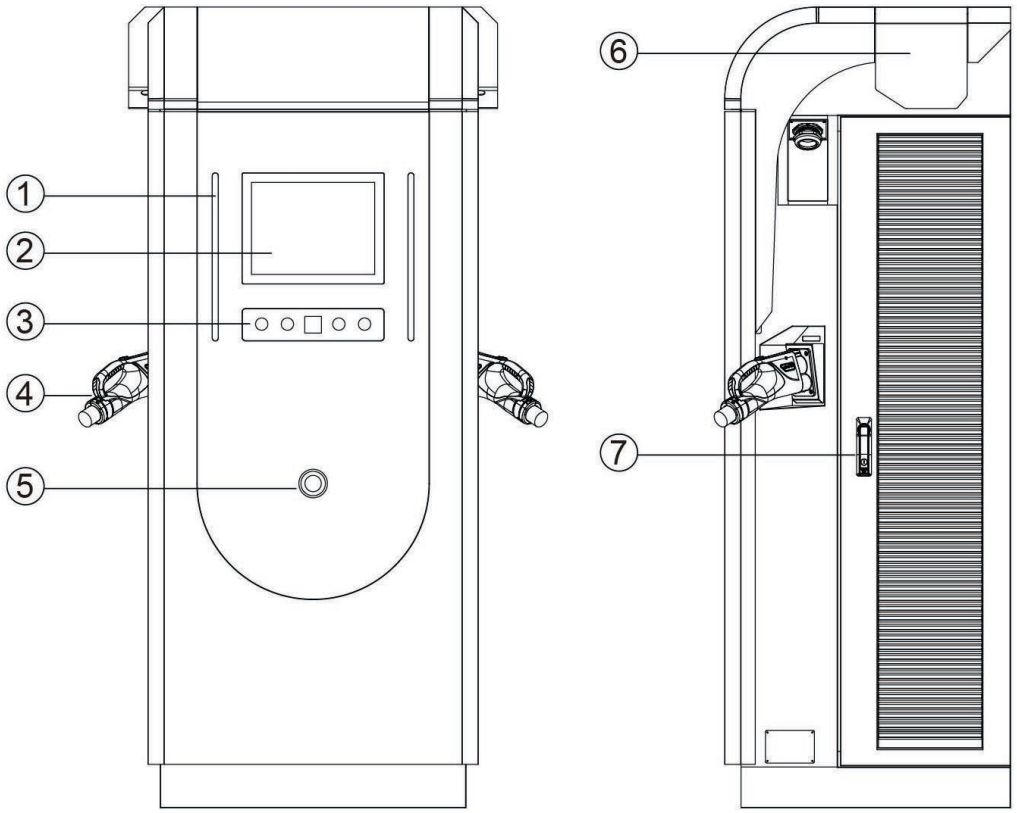
Short Circuit Current	10 kA			
Pre-charge Current	< 1 A			
Inrush Current	< 100 A			
Leakage Current	0.8 mA			
Energy Metering	Meter for DC outlet			
Cellular Communication	GSM, 4G, LTE			
USER INTERFACE				
Connectivity	Internet access via 4G/3G/Ethernet (RJ45)			
User Authentication	RFID, QR code			
User Interface	15” LCD high-contrast touchscreen			
Communiation Protocols	OCPP 1.6J			
RFID Reader	ISO/IEC 14443 A RFID reader			
Emergency Button	Yes			
CONFIGURATION				
Software Upgrade	Yes			
Language System	English, Turkish French, Spanish			
GENERAL CHARACTERISTICS				
Protection Rating	IP54 and IK10 (cabinet) / IK8 (touchscreen)			
Housing Material	SGCC			
Operating Altitude	Up to 2000 m			
Operating Temperature	-35 °C to 55 °C			
Storage Temperature	-40 °C to 70 °C			
Humidity	< 95%, non-condensing			
Mounting	Free-standing cabinet			
Dimensions (D x W x H) mm	700 x 900 x 1950			
Net Weight (kgs)	285	315	345	375
COMPLIANCE STANDARDS				
Codes & Standards	IEC 61851-21-2, IEC 61000, IEC/EN 61851-1, IEC 61851-23, IEC 61851-24,IEC 62196-1, IEC 62196-3			
Communication to the EV	DIN 70121, ISO/IEC 15118			

* Product specifications are subject to change without further notice.

3. Introduction

The DC EV charger comes with two nozzle. The maximum output power of 240kw, and the efficiency is not less than 94%. For ease of operation, the electric car charger is equipped with a 15-inch industrial touch screen, a standard Ethernet connection, and an embedded RFID reader with WI-FI features to communicate with LAN routers, vehicles, and action devices, and other chargers.

3.1. Product Overview



1. SOC Charge Status Light
2. Touch screen
3. Operation indication panel
4. Nozzle
5. Emergency stop button
6. labor-saving device
7. Gate lock

4. Packaging

4.1. Packaging

The charger is delivered in a specialized wood packaging. The following figure shows the packaging for the charger.

4.2. Transport

Move the charger to the required installation location with a forklift truck.

Please move the charger with the utmost caution!

NOTE: The Charger must be stored in its original packaging in a dry environment from -40 °C to 70 °C.
It is recommended to transport the Charger to its final destination in its original packaging and unpack it there.

5. Installation

5.1. Pre-Installation

	• Danger to life due to improper installation! • Ignoring environmental conditions when handling electricity can lead to hazardous situations.

Before performing any installation activities, carefully read each item listed in this chapter that is critical to the installation process.

[Location Selection]

Consider before choosing where to install:

1. Meets all criteria regarding charger placement and location.
2. Make sure the installation location complies with cellular signal strength standards.
3. Avoid use in offshore environments or land-based outdoor environments near strong pollution sources and in environments with simple shelter. Otherwise, it is easy to lead to corrosion of the product, water ingress and other problems caused by module failure, resulting in abnormal functions or component damage is not covered by the warranty. A source of contamination is defined as an area within the following radius:
   - 0.5 km away from salt water (e.g. ocean).
   - 3 km away from heavy pollution sources such as metallurgy, coal mines, and thermal power plants.
   - 2 km away from medium pollution sources such as chemical, rubber, electroplating, etc.
   - 1 km away from light pollution sources such as food, leather, heating pots, etc.
4. For offshore applications, there may be pitted rust of the module shell or shortened life of the whole machine, which needs to be carefully selected, please consult the relevant service department for details. The offshore range value is within the following radius: 0.5 km ~ 3.7 km from salt water (such as ocean).
5. The installation environment shall meet the environmental characteristics specified in the technical data.

[Local Conditions]

1. Area is dry and well ventilated.
2. The area is not exposed to dust, high temperatures, explosive gases, flammable materials or corrosive fumes.
3. Wiring and conduit needed to connect the charger to the board.
4. The location of the charging port when the vehicle is parked.
5. Space clearance requires minimum dimensions for airflow and service channels.

5.2. Cable Reach

In the default configuration, the Charger comes with a cable length of 500cm. Figure 5.2 below shows the Charger's operating radius (5m).

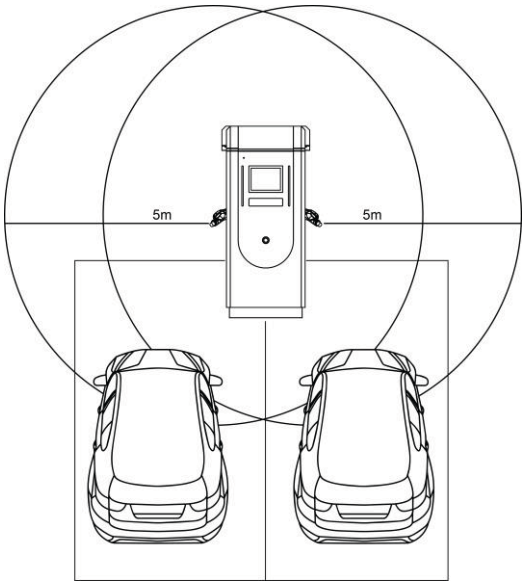


Figure 5.2

5.3. Construct Foundation

- The charger can be built on a concrete foundation, the flat surface of foundation should not be less than the dimension of 850 mm * 710 mm.
- When preparing the concrete base and cabling pay regard to positions of cable through holes and expansion bolts, which was dimensioned in Figure 5.3.1.

NOTICE: The reserved bolts for concrete base must be exposed at least 56mm.

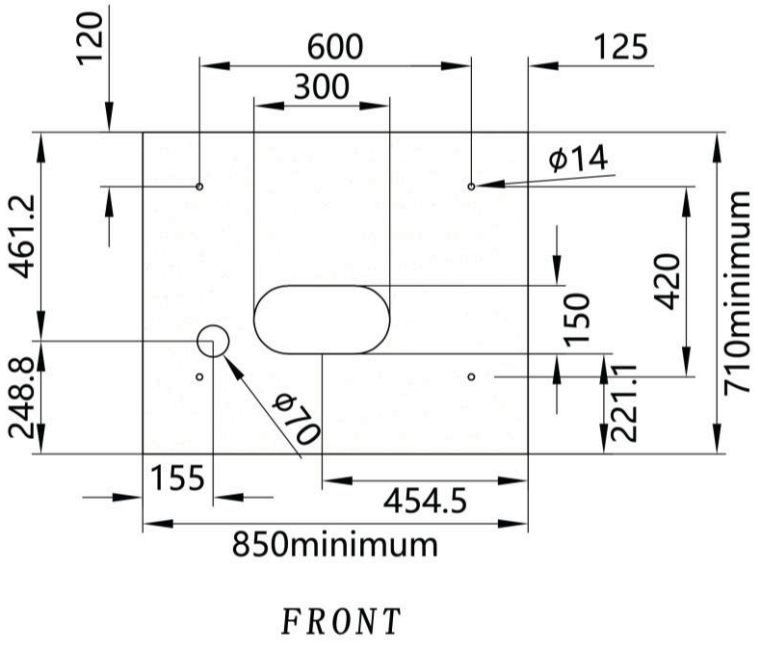


Figure 5.3.1

The height of the foundation is determined by the topography and natural environment of the site. Depending on rainfall and drainage, a height of between 15 cm and 30 cm above the ground is recommended. The foundation must be about 80 cm deep in the ground due to frost protection.

NOTE:

- The unit must be mounted on solid and flat base.
- Different types of bases require the use of expansion bolts, or choose suitable screw installation, in some conditions require drilling.
- The laying of power cables shall be in accordance with relevant national and industrial standards, specifications.
- Cable selection specification shall be selected according to the number of equipment and the type, power, voltage and current level of the equipment installed.
- When cables are laid, they are strictly forbidden to be exposed.
- When the cable is buried directly, the buried depth should not be less than 0.8m in order to prevent freezing.
- The selection of power cable specifications should be selected according to the installation environment and fire requirements.

Figure 5.3.2

5.4. Standard Wiring

- To connect the charger to the electrical panel, a professional installer or qualified electrician should consider the following guidelines and consult the table below.
- Overview of parameters for dimensioning of the protective devices and power supply line

Charger rating	60kW	120kW	180kW	240kW
Input phases (mm^2)	35	95	150	240
Input Neutral (mm^2)	16	50	95	150

Input PE (mm^2)	16	50	95	150
Breaker With RCD Type A Breaker 3Pole (A)	125	250	400	500
Circuit breaker (A)	125	250	400	500

- Specification requirements for fixing bolts

Charger rating	60kW	120kW	180kW	240kW
Input Phases terminal block	M12	M12	M12	M12
Input Neutral terminal block	M8	M8	M8	M8
Input PE terminal block	M8	M8	M8	M8

The Cable sizes is based on table B.52.12 of IEC 60364-5-52 with the following assertions:

- 90 °C conductors
- An ambient temperature of 30 °C
- Use of copper conductors
- Installation method F

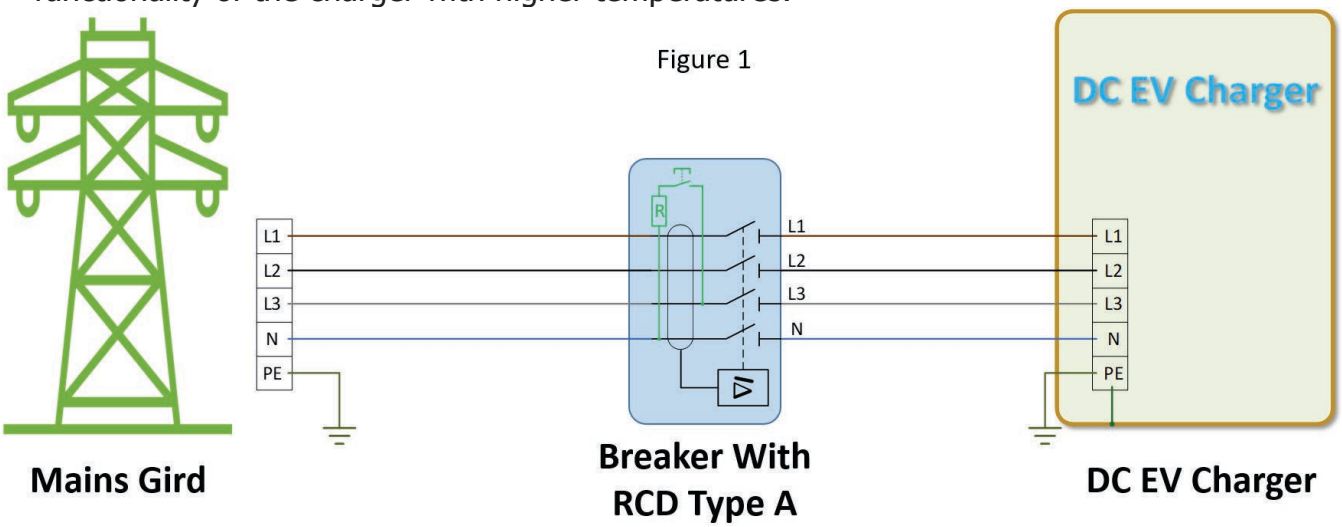
PE cable size is based on table 54.2 of IEC 60364-4-54.

If the ambient temperature is greater than 30 °C, larger conductors are to be selected in accordance with the correction factors of the IEC.

Standard wiring considerations:

- Certified Type A RCD should be installed upstream close to the charger.
- In accordance with the electrical installation standard IEC60364-7-722. Refer to local regulation.
- The circuit breakers and the power cable minimal cross-sections are overvalued to ensure the functionality of the charger with higher temperatures.

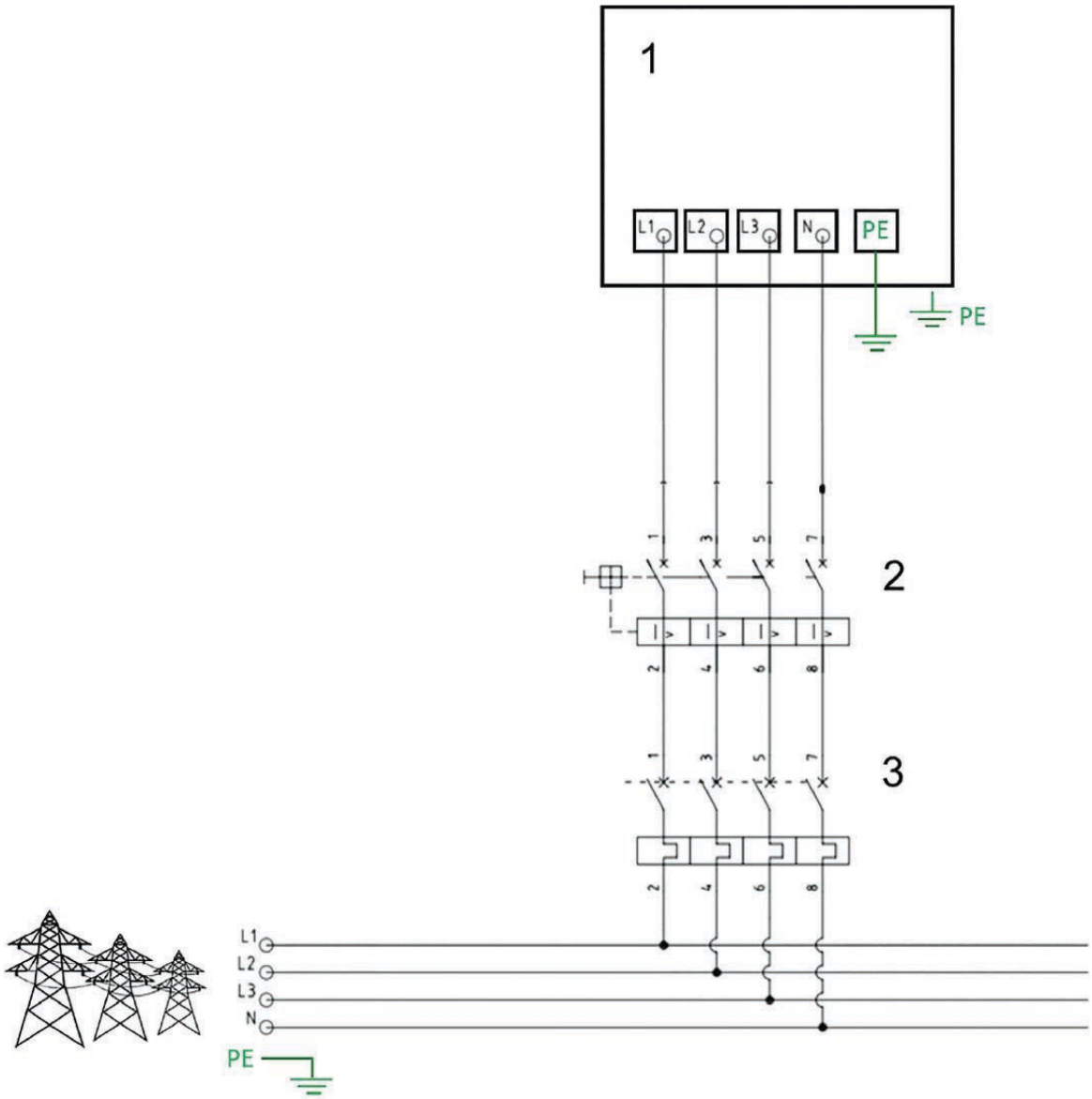
Figure 1



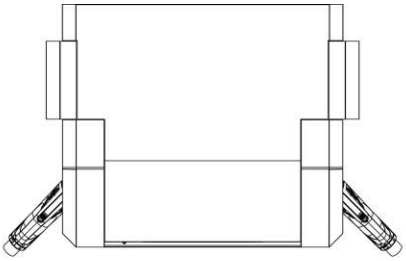
The power losses on the power supply line must be less than +/-10 % of the rated power in accordance with IEC 60038 and local standards. For this reason, the cable sections or line length must be reassessed by a professional electrician in accordance with maximum power loss regulations. Also, when dimensioning the power supply line, observe the possible reduction factors and the increased environmental temperatures inside the connection area of the charger (see temperature rating of the supply terminals). Under certain circumstances, this can increase the cable cross-section and change the temperature resistance of the power supply line.

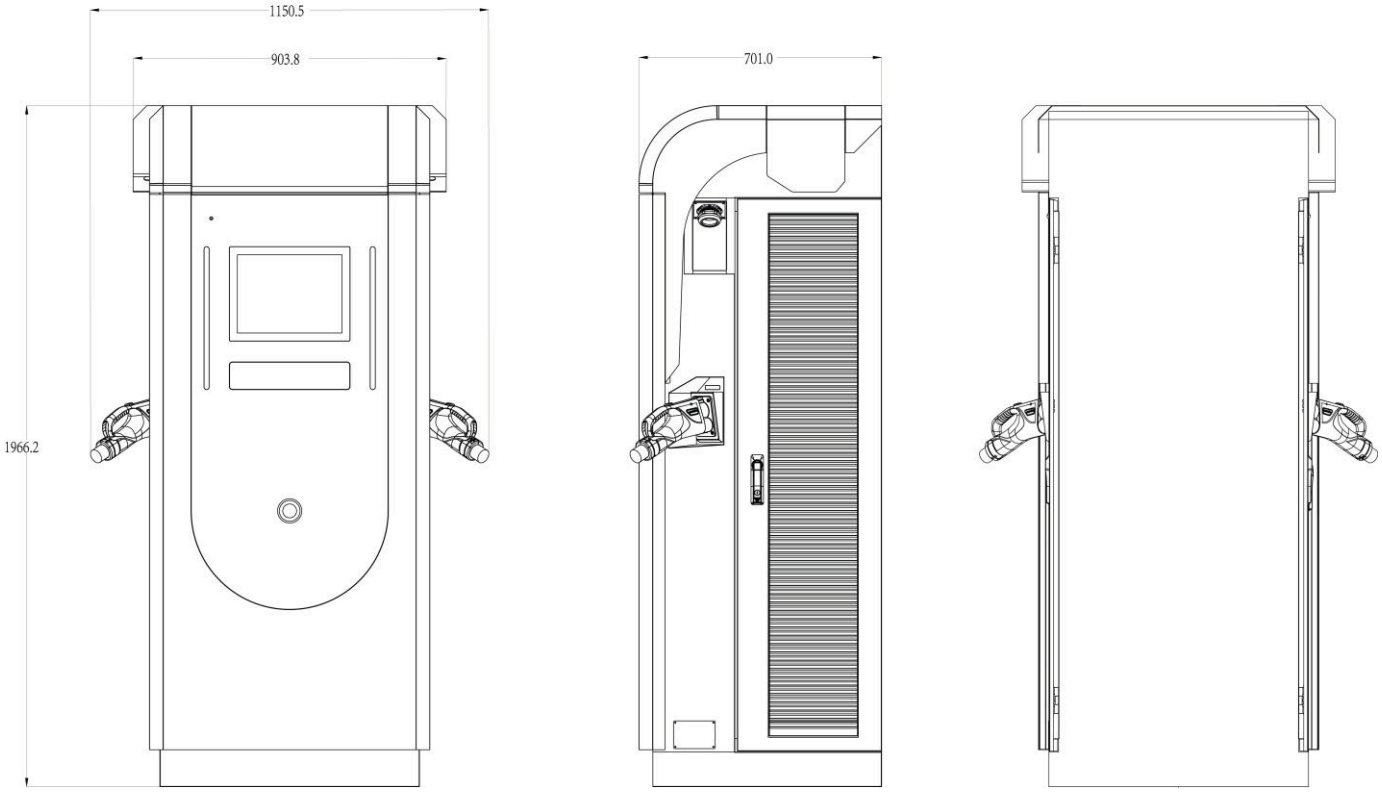
Number Description:

1. DC Charger
2. Residual Current Device (RCD)
3. Circuit breaker



5.5. Dimensioned Drawing





5.6. Space Requirement

When installing the charger, make sure to keep a minimum distance from objects that may be around the charger to allow for adequate airflow, and secondly, to leave room for possible repair or operations.

The following diagram shows the recommended minimum distances during on-site installation:

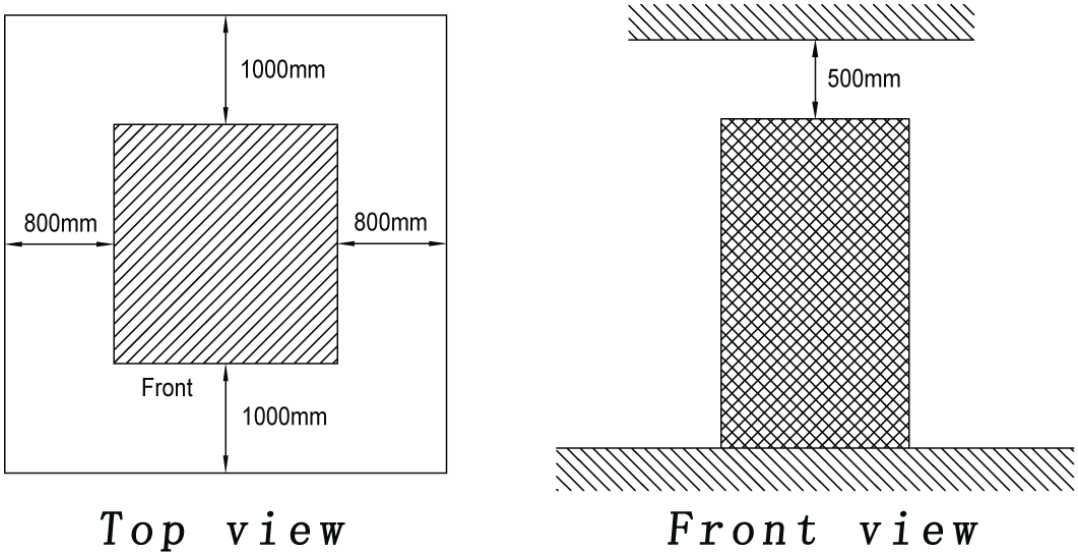


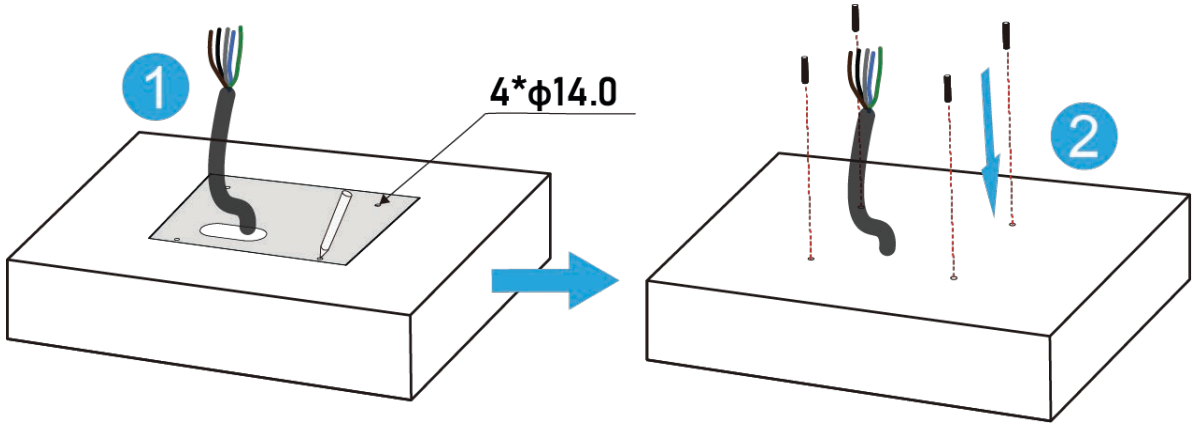
Figure 5.6

NOTE: Clearance dimensions are published for airflow and service access only. Consult your local safety regulations and standards for other requirements in your local area.

5.7. Installation Steps

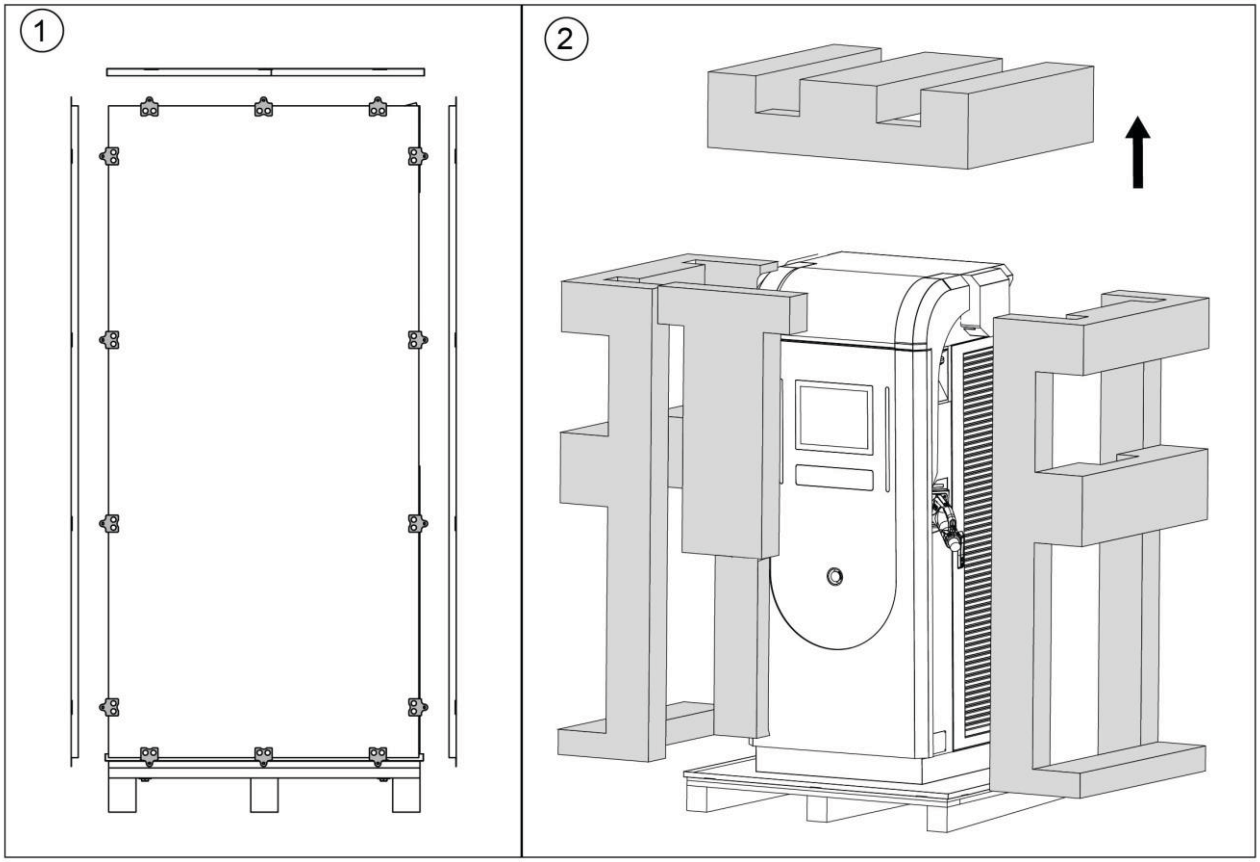
Step 1: Mark the installation location on the concrete base

- Use installation template and level tool to mark the mounting position and apply the double-screw bolts



Step 2：Demolition of steel belt box and foam

- Break all the tongues straight and remove the band box and foam.

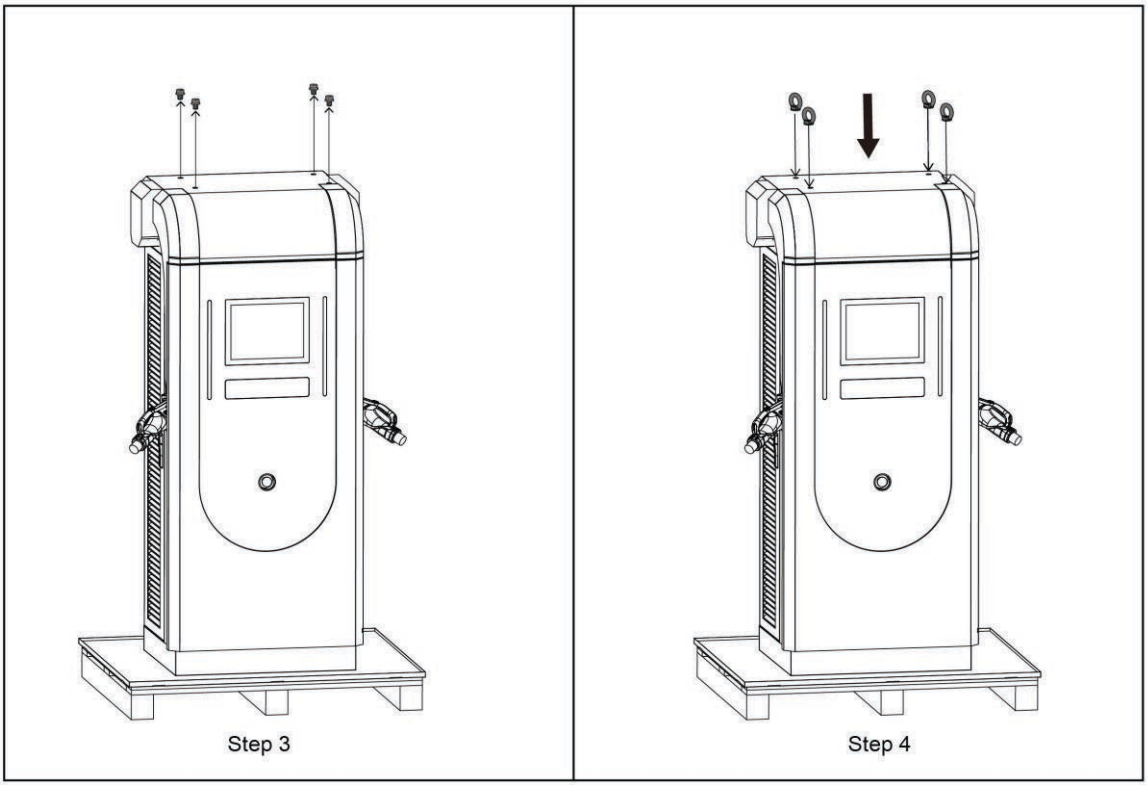


Step 3：Remove the top four ring hole screws

- Remove the top four ring hole screws (M12)

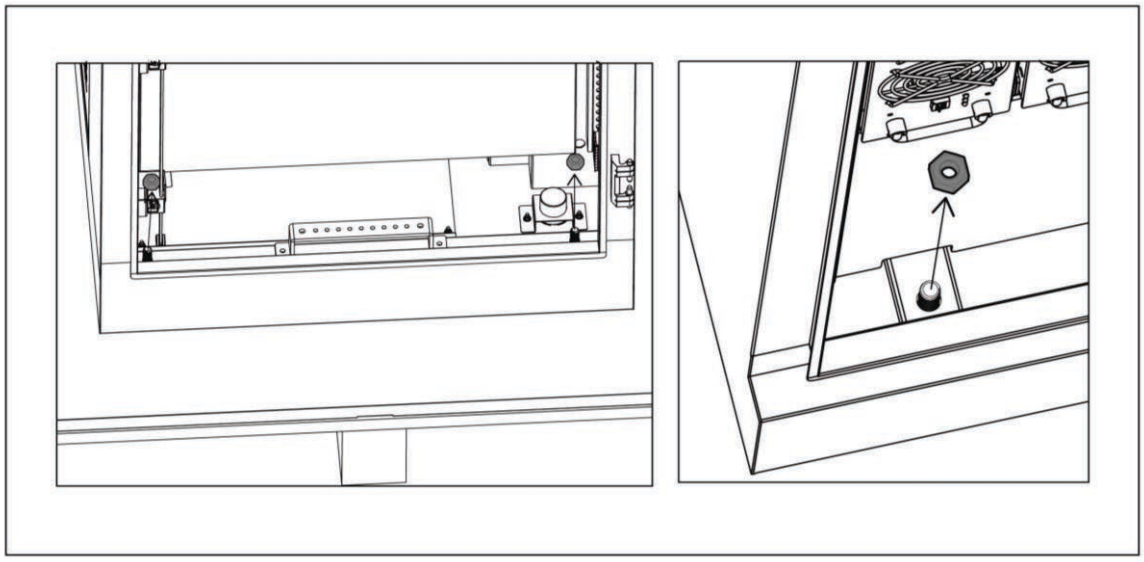
Step 4：Fix the lifting rings on the screw hole

- Fix the lifting rings (M12) on the screw hole



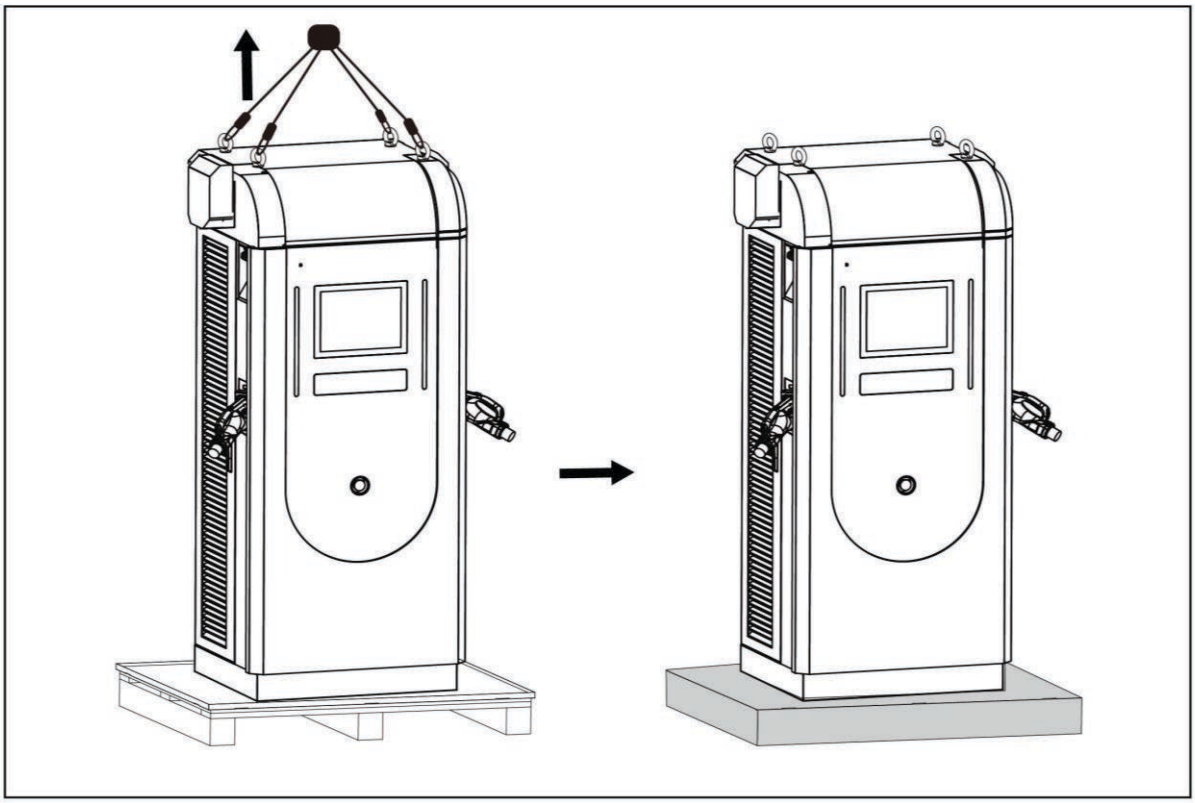
Step 5：Remove the fixing screws between the chassis and the base

1. Open the front, left and right shutters.
2. Remove the fixing screws (M12) between the chassis and the base



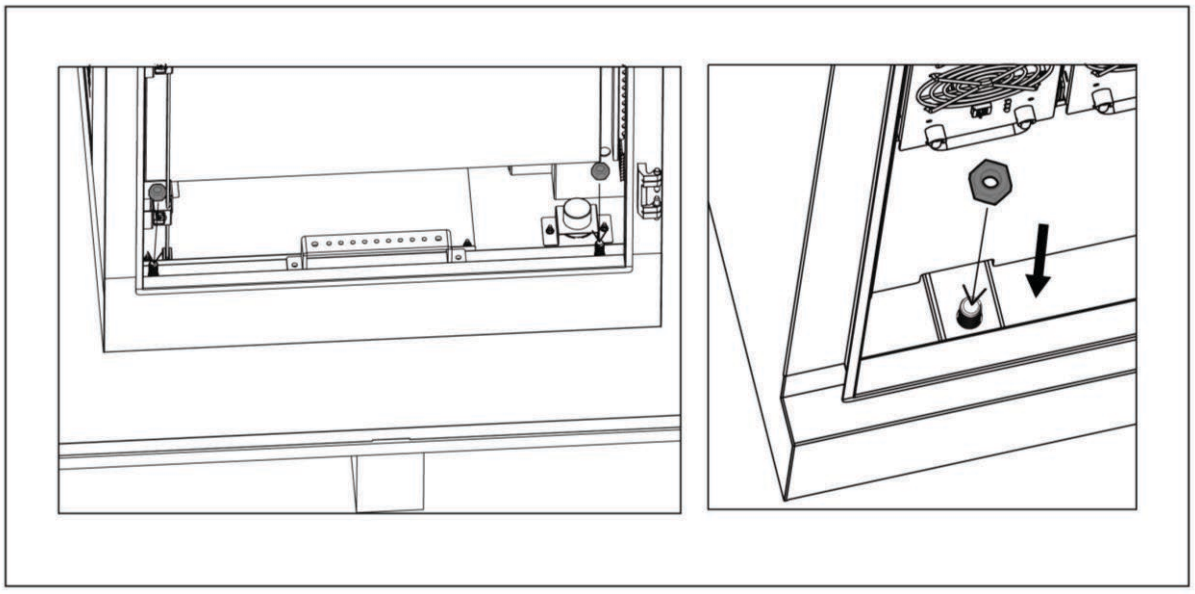
Step 6：Lift the charger to the concrete base

- Close the front, left and right shutters, and then lift the chassis to the concrete base with steel wire ropes through lifting rings



Step 7：Attach the charger to concrete base

- Open the front, left and right shutters, then use screws (M12) to fix the charger on the concrete base.

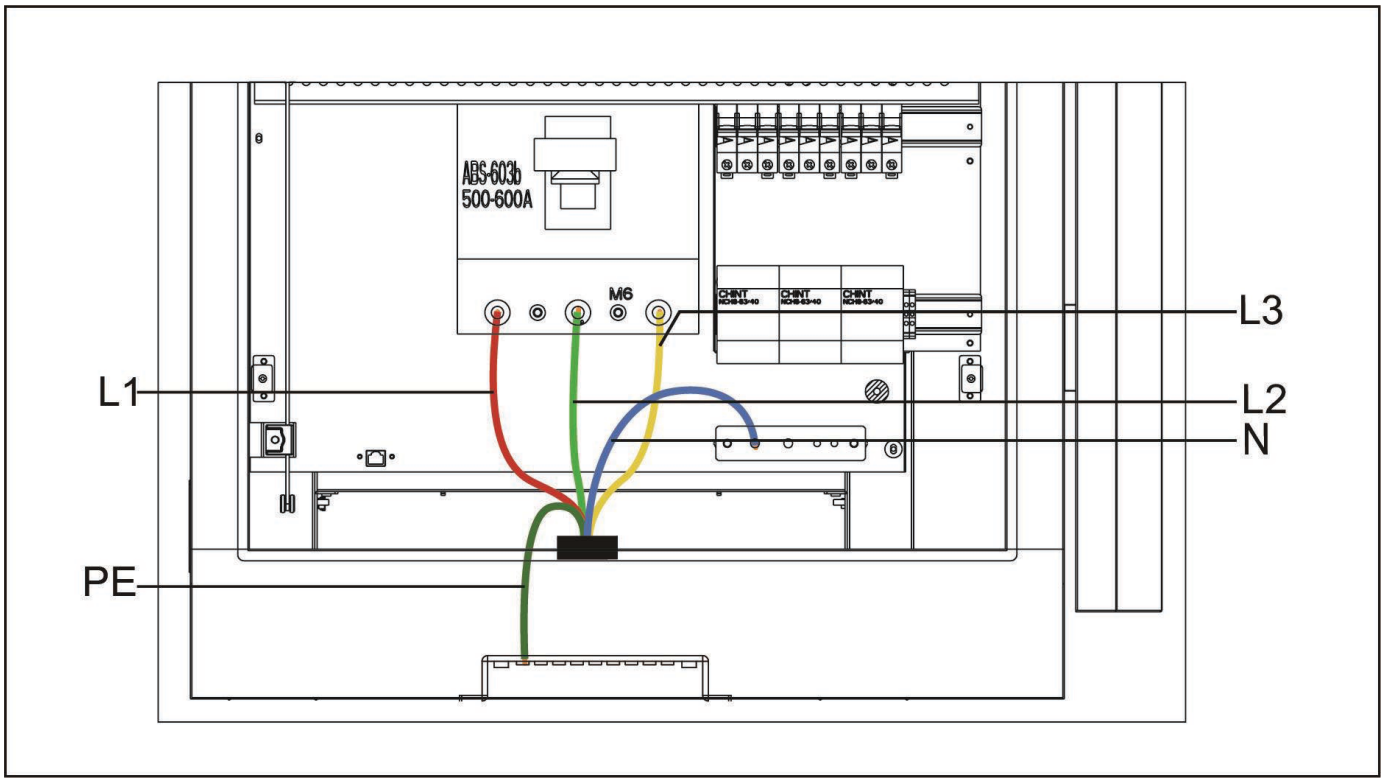


Step 8：Connect the Charger

- Install the L1, L2, L3, N, PE wires. Position the connection according to the following figure.

(Take 240kw as an example, the wiring mode of other models is the same as 240kw)

- Close the front door.



NOTE：

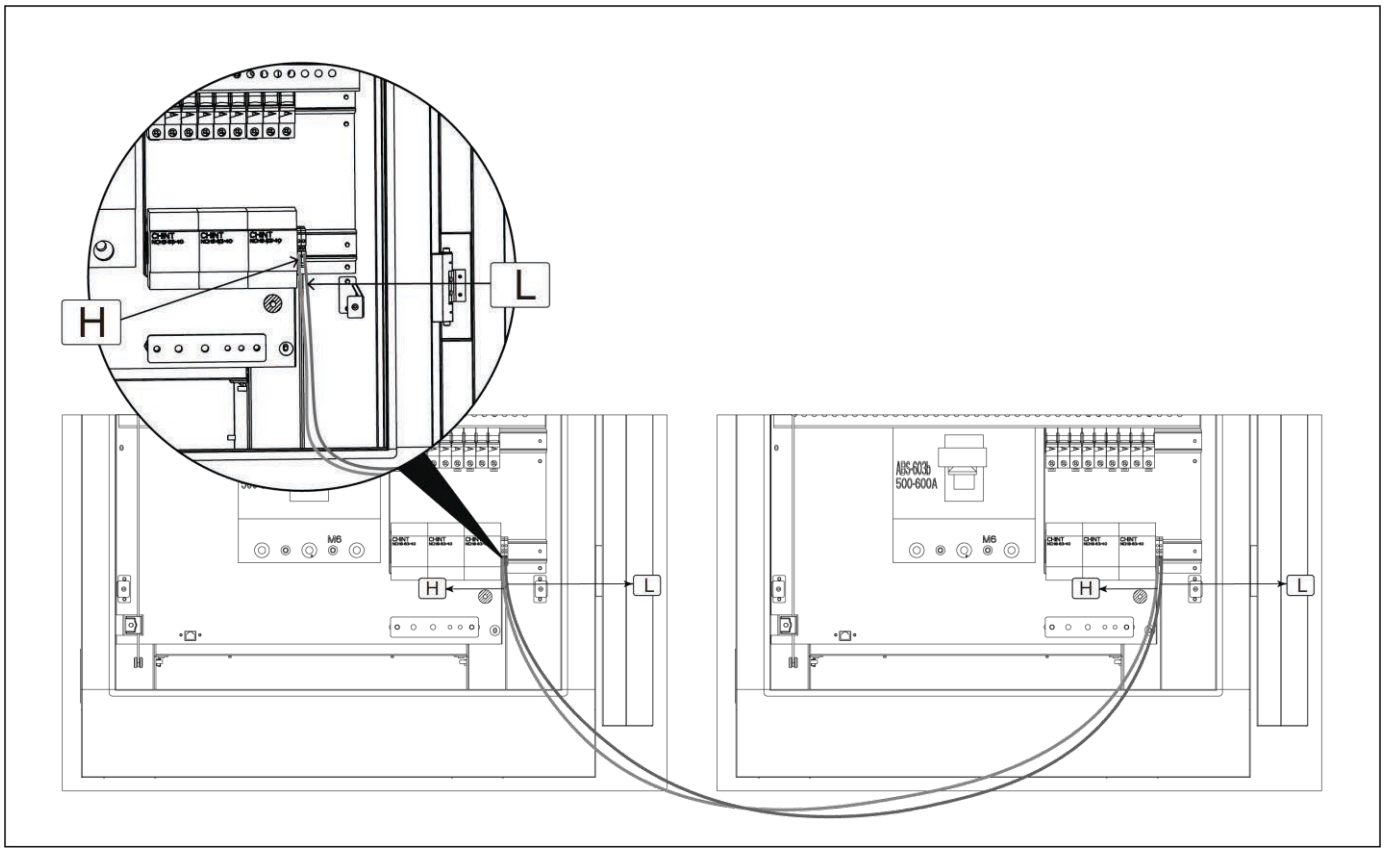
- Before charging the charger, recheck all electrical connections after all wiring is complete.
- After the charger is powered on, the LCD screen will display the status of the charger.

5.8. Parallel CAN Communication Wiring Instructions

- Open the front door;
- Two charging stations are connected in parallel for communication, with the H line connected to the H line and the L line connected to the L line.

Note：

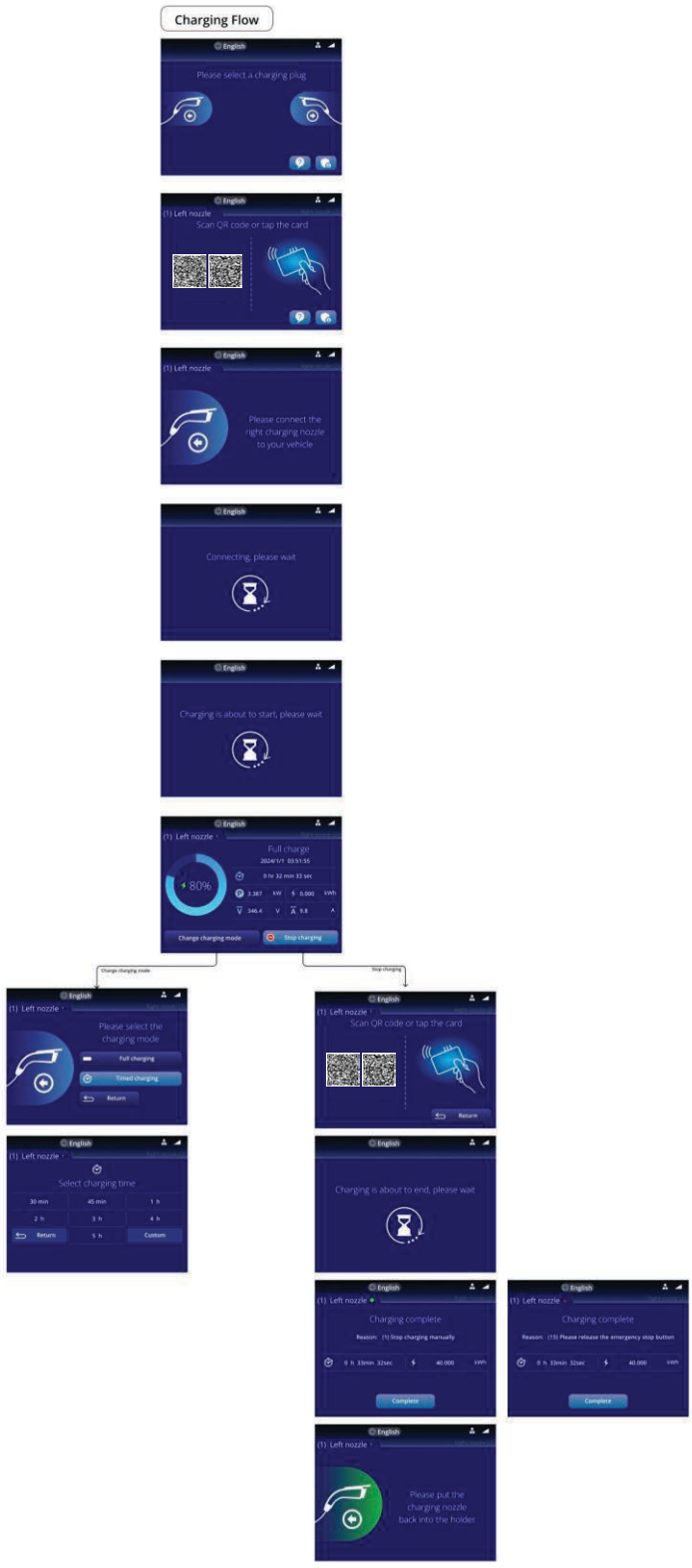
- **CAN H and CANL should not be tied to the input lines.**
- **When the charging station is shipped,there will be an M3 accessory wiring.**

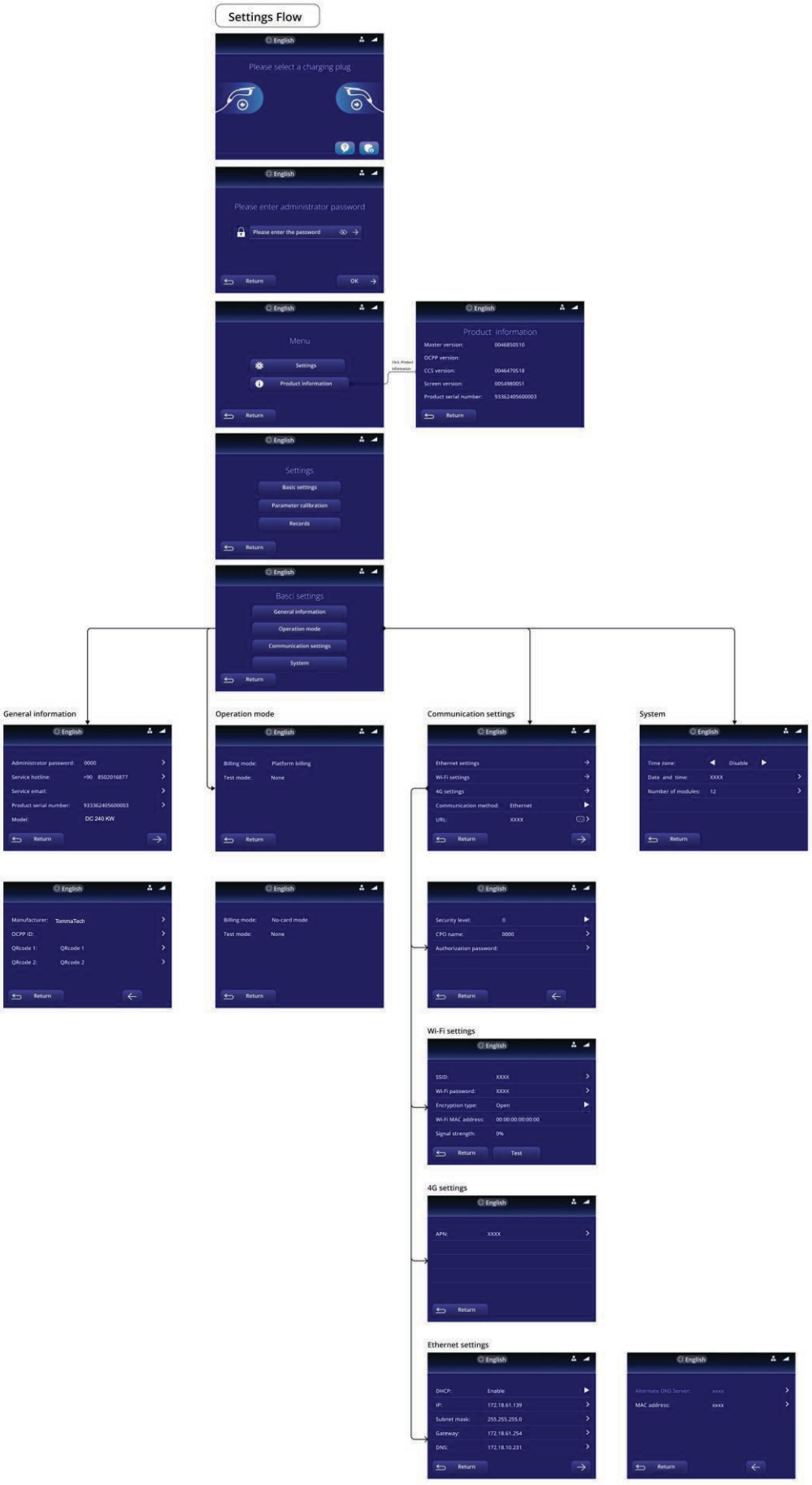


6. Charging Process

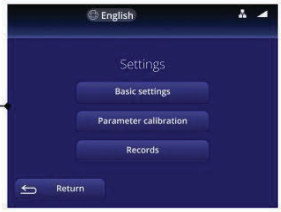
6.1. Operation Interface

6.1.1. Display Menu Tree




Settings Flow
English
Please select a charging plug
Please enter administrator password
Please enter the password
Return
OK
Menu
Settings
Product information
Click Product information
Product information
Master version: 0046850510
OCPP version:
CCS version: 0046470518
Screen version: 0054980051
Product serial number: 93362405600003
Settings
Basic settings
Parameter calibration
Records
Basci settings
General information
Operation mode
Communication settings
System
General information
Administrator password: 0000
Service hotline: +90 8502016877
Service email:
Product serial number: 93362405600003
Model: DC 240 KW
Operation mode
Billing mode: Platform billing
Test mode: None
Communication settings
Ethernet settings
Wi-Fi settings
4G settings
Communication method: Ethernet
URL: XXXX
System
Time zone: Disable
Date and time: XXXX
Number of modules: 12
Manufacturer: TommaTech
OCPP ID:
QRcode 1: QRcode 1
QRcode 2: QRcode 2
Billing mode: No-card mode
Test mode: None
Security level: 0
CPO name: 0000
Authorization password:
Wi-Fi settings
SSID: XXXX
Wi-Fi password: XXXX
Encryption type: Open
Wi-Fi MAC address: 00:00:00:00:00:00
Signal strength: 0%
Test
4G settings
APN: XXXX
Ethernet settings
DHCP: Enable
IP: 172.18.61.139
Subnet mask: 255.255.255.0
Gateway: 172.18.61.254
DNS: 172.18.10.231
Alternate DNS Server: xxxx
MAC address: xxxx

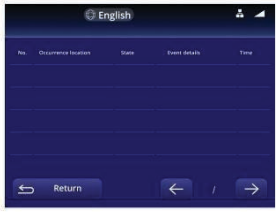
Settings & Records Flow



Parameter calibration

Records

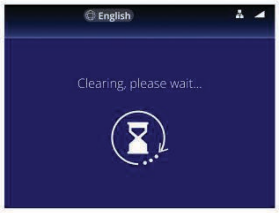
Abnormality records



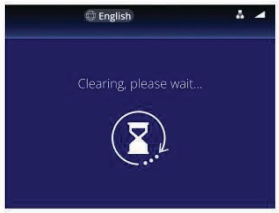
Setting records

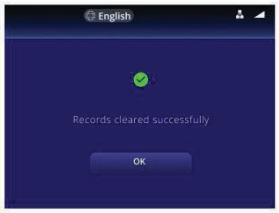
Clear record

Clear abnormality records

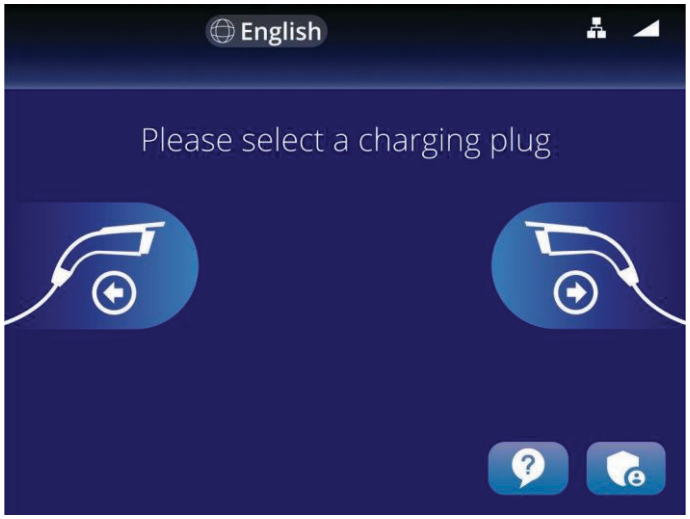


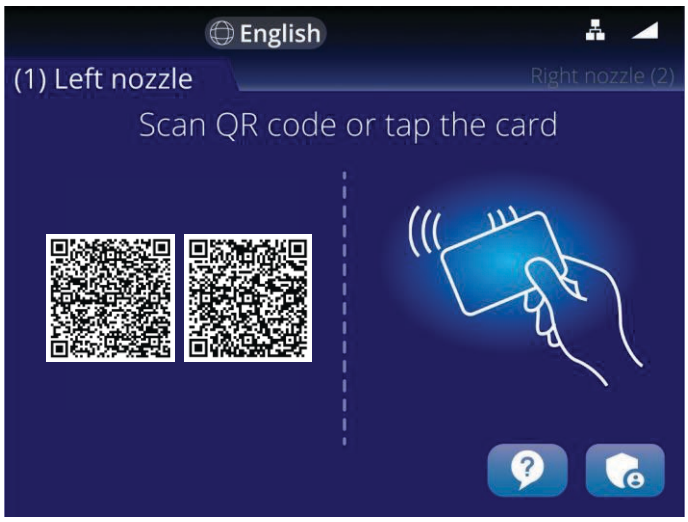
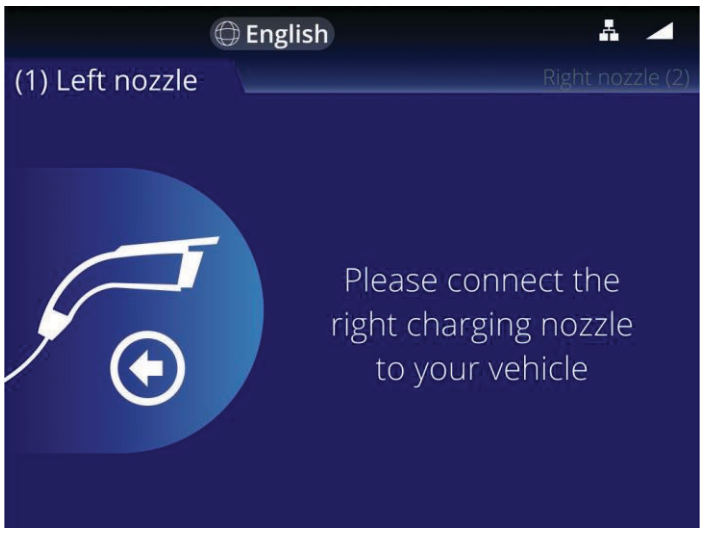
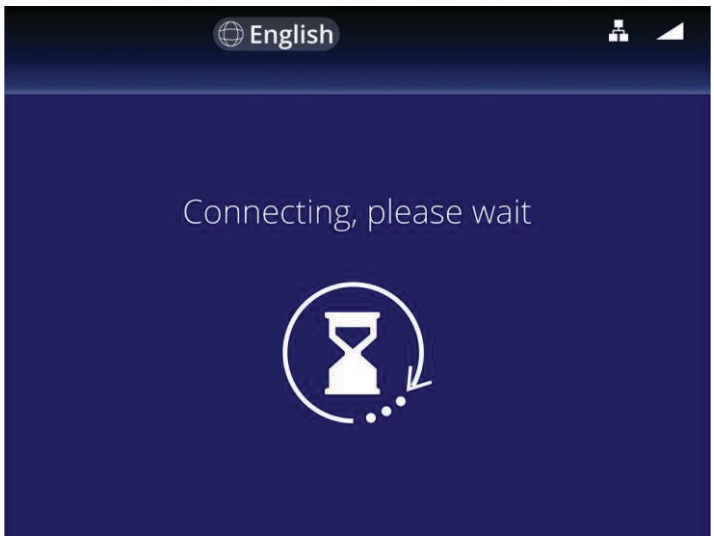
Clear setting records





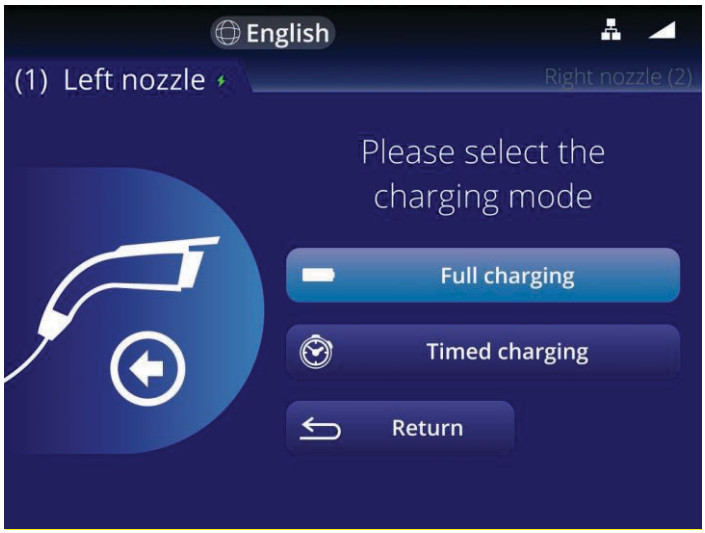
6.1.2. User Operation Steps

Operating steps	Operating interface
Step 1: ● Select a nozzle on the screen	

Step2-1: Choose to scan QR code or swipe card. Connect the left charging gun to your vehicle	 
Step 3: Once the authorization is complete, this charger will start charging.	

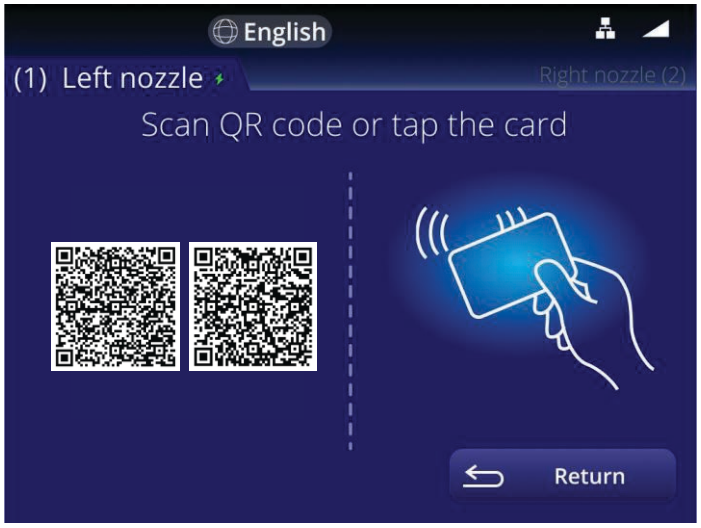
Step 4:

- While the vehicle is charging, charging data can be viewed on the LCD screen via the touchscreen.
- Tap change charging mode to select full charging or timed charging.



Step 5:

After the charging is completed, it will pop up message to click the screen and select the settlement method.



Step 6: It will display the charging time and charging capacity as the final screen. When charging is complete, put the nozzle back in place.	

NOTE: During charging period, if it's necessary to stop charging, simply touch "  " icon on the right bottom corner.

6.1.3. Charging Page Description

Figure 6-1 Real-time charging interface

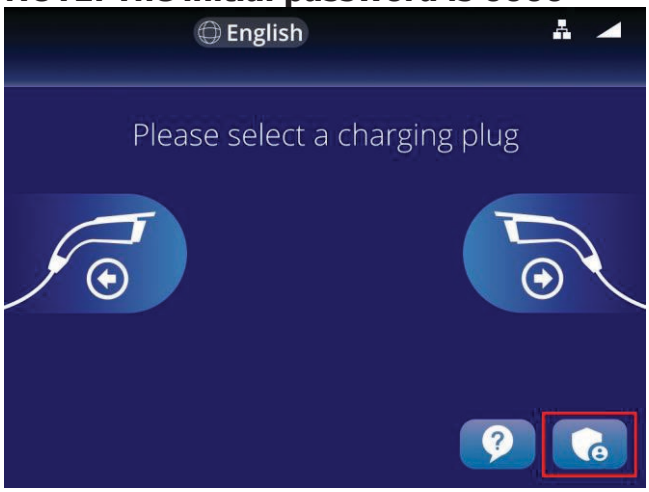
1. Charging capacity of charged vehicle
2. Charging power
3. Charging voltage

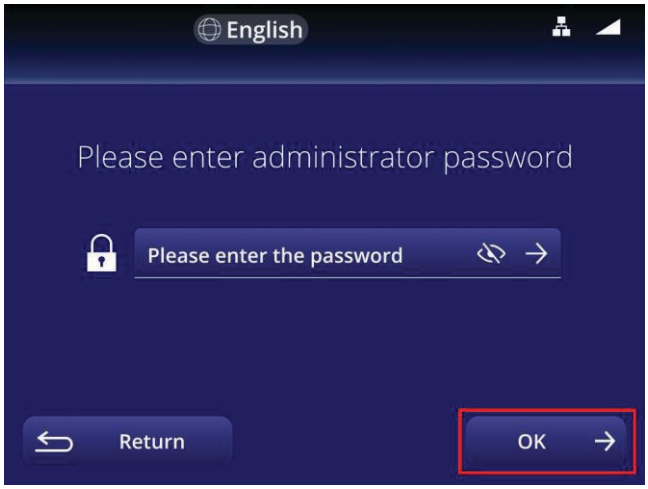
4. Change charge type
5. Charging time
6. Charging capacity
7. Charging current
8. Stop button
9. Language selection
10. Network status

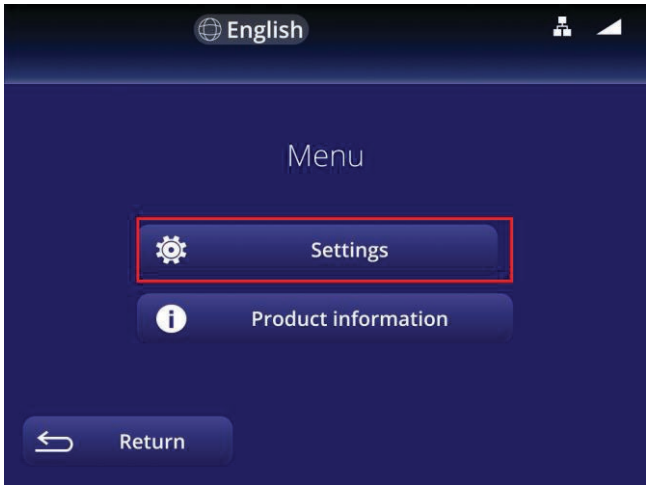
6.1.4. LCD Password Settings

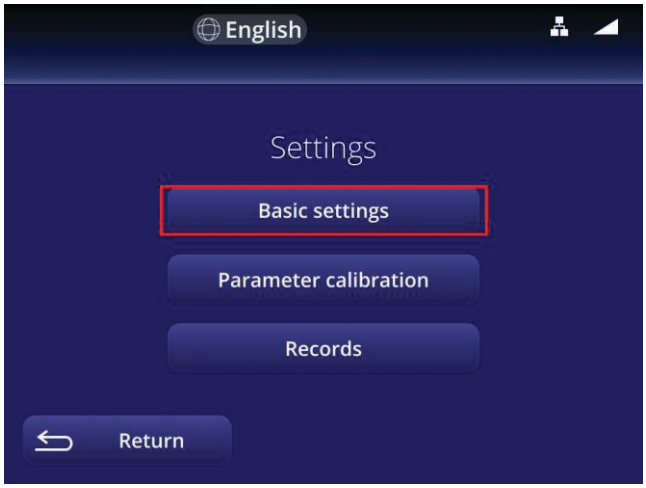
Admin> Enter Password >Settings> Basic Settings>General information>Password

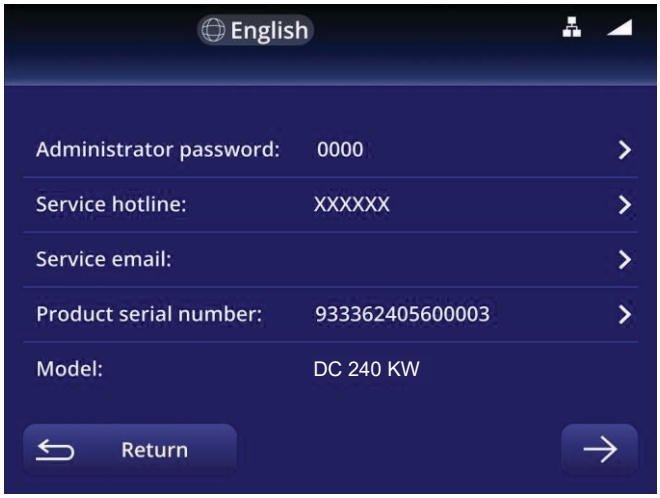
NOTE: The initial password is 0000





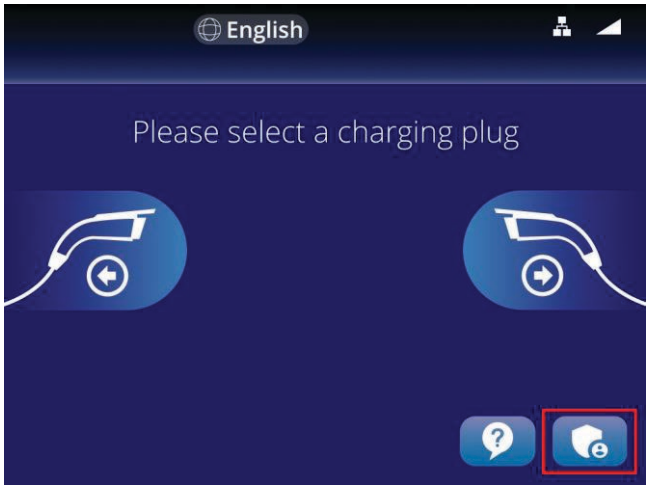


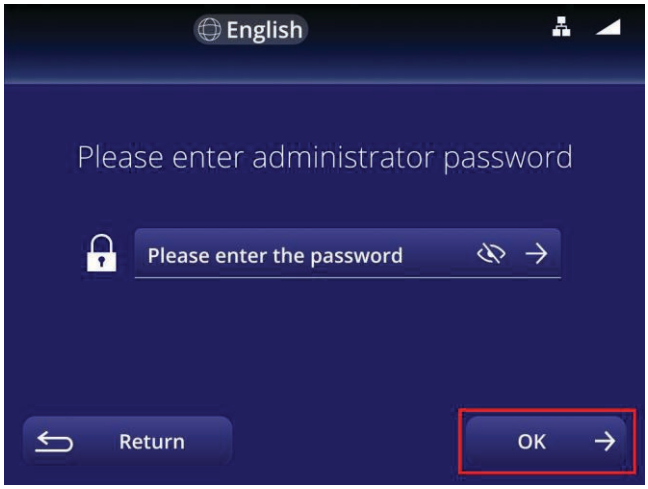


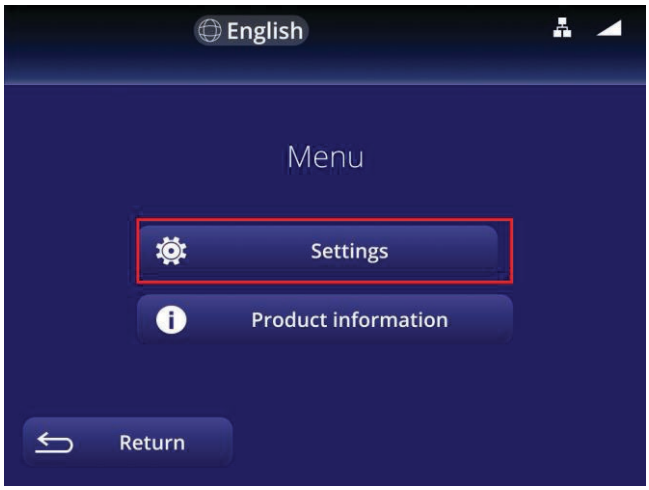


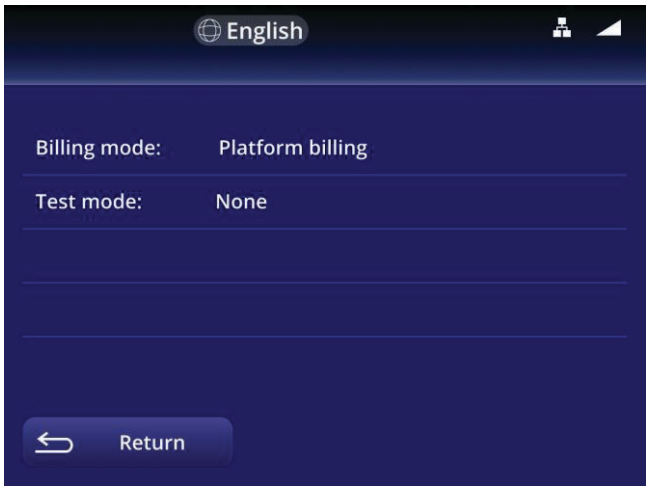
6.1.5. Startup Model

Admin> Enter Password>Settings> Operation mode

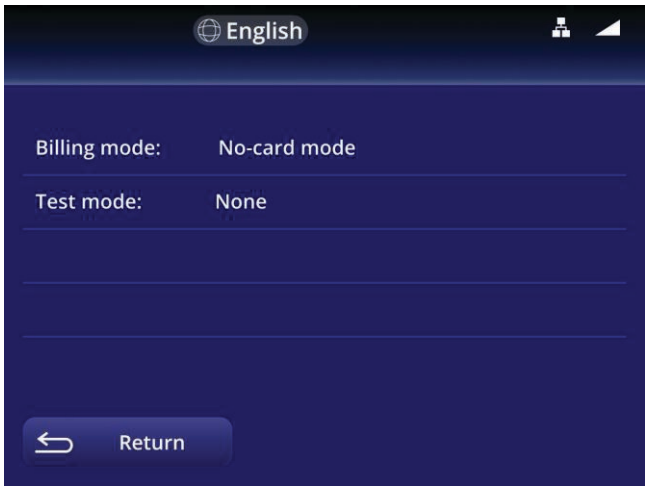








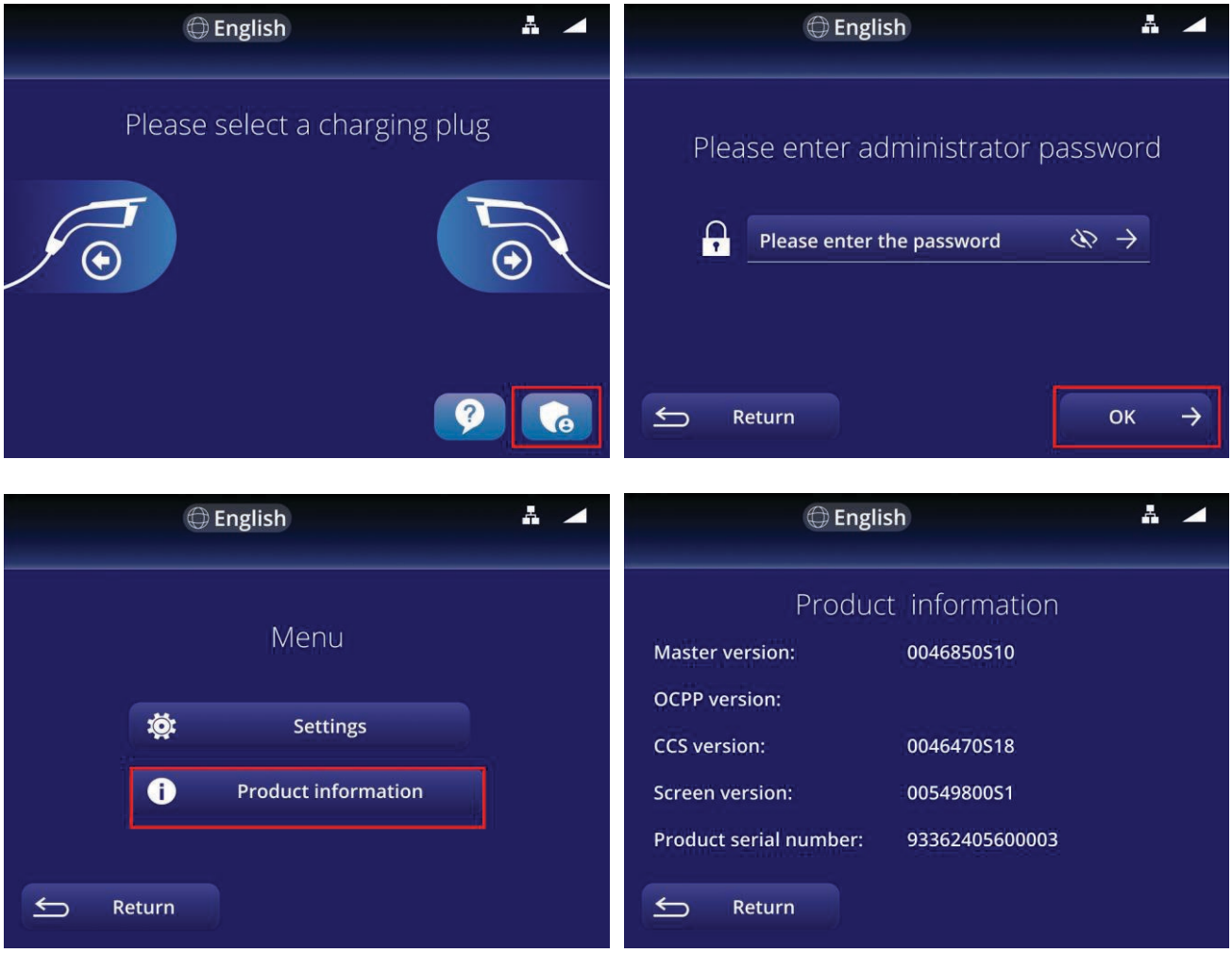
Platform Mode



No-card Mode

6.1.6. Querying the Version Number

Admin > Enter Password > Product information



6.2. LED Operation

The front panel of the charger has an operation indication area to display the charger status.

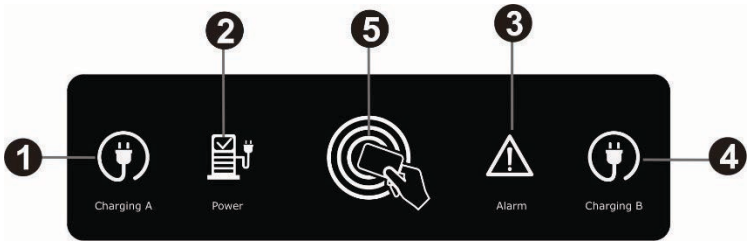


Figure 6.2 LED Front Panel

1. Insertion indicator power LED of nozzle A
   When hung on the nozzle A, the power LED (green) lights up.

   When nozzle A is charged, the power LED (green) flashes.

2. Power LED
   When the charger is powered on, the power LED (yellow) will light up.

When the charger is turned off, the power indicator will fade out.

3. When there is any fault or error in the charger, the fault LED (red) will light up.
   At this point, for safety reasons, the charger will stop running.
4. Insert nozzle indicating power LED of nozzle B
   When hung on the nozzle B, the power LED (green) will light up.

   When nozzle B is charged, the power LED (green) flashes.
5. NFC sensing area
   To start or stop charging, please place the NFC card near this area.

6.3. Precautions

- If the screen shows a machine failure, do not operate, please contact the staff.
- When the charging light (blue light) blinks, it is charging. At this time, please do not plug or unplug the nozzle to avoid electric shock.
- If it needs to be fully charged, please confirm that the balance of the IC card is sufficient when swiping the card. Charging will be automatically terminated if the balance is insufficient during the charging process.
- Follow the charger's operating instructions when operating.
- Be careful not to overexert when unplugging the charging cable.
- In case of emergency, please press the emergency stop switch. Charging can not be carried out at this time.

6.4. EPO Operation

When any of the following situation occurs, please press EPO button to forcibly disconnect the AC contactor, and the control receives the EPO information to forcibly stop the charging processing, and provides a warning on the screen.

- Fire alarm, electric shock or leakage occurs on this charger.
- Internal fault, can’t stop charging, internal wiring problem occurs on this charger.
- It’s necessary to move charger location.

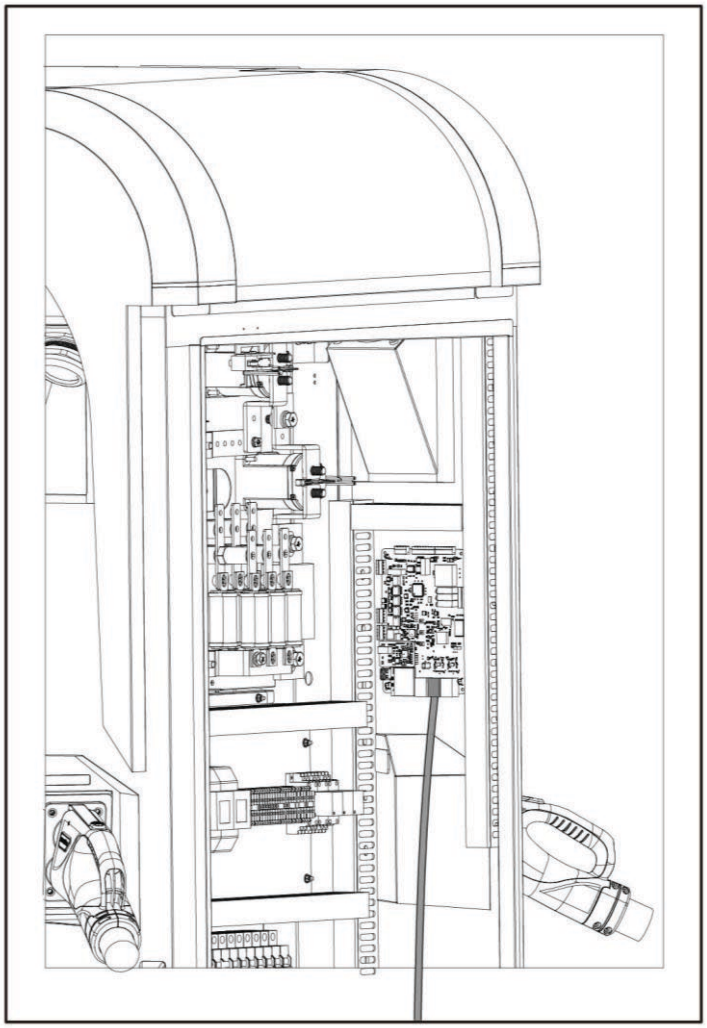
NOTE: If you press the button by mistake, simply turn the button to the right to resume this action.

7. System Configuration

	**WARNING:** Configure the charger only when it is not in charging mode to avoid interrupting the charging session.

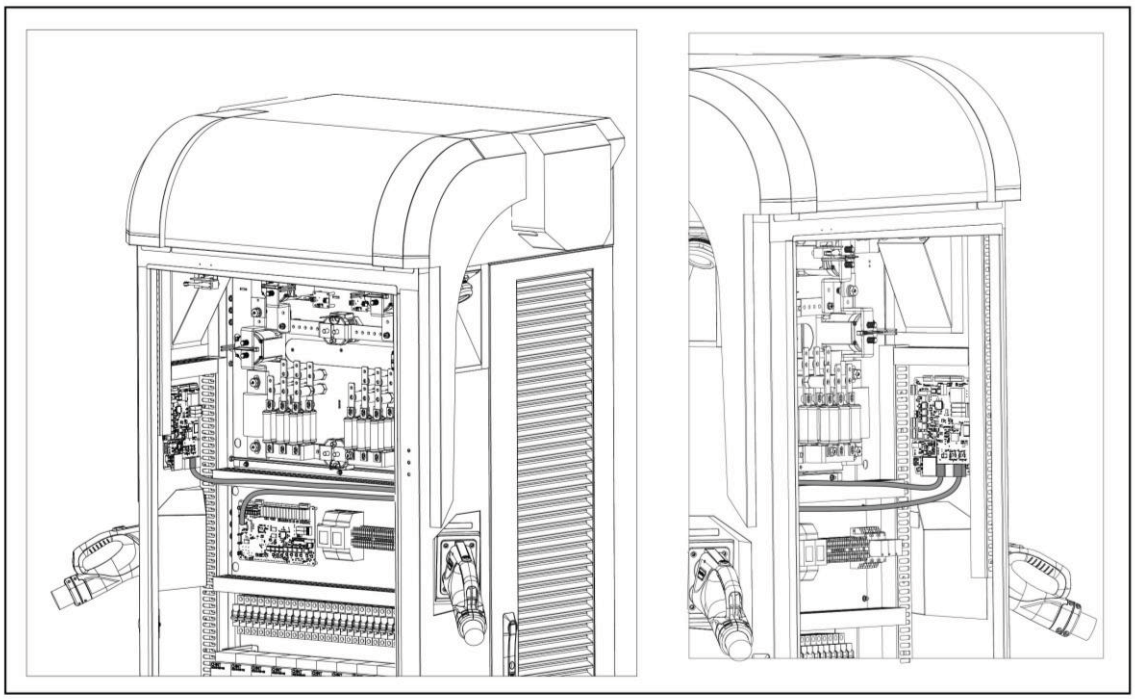
7.1. Wired Network Settings

1. Open the front door.
2. Connect the external network cable to the second hole on the right OCPP control board.
3. Close the front door.



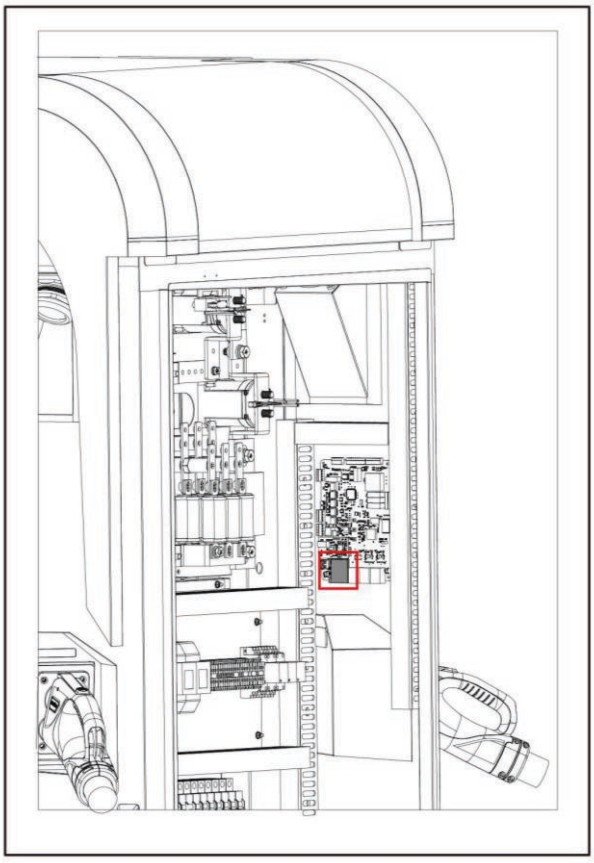
7.2. Intranet Settings

1. Open the front door.
2. Insert the Intranet cable.
3. Close the front door.

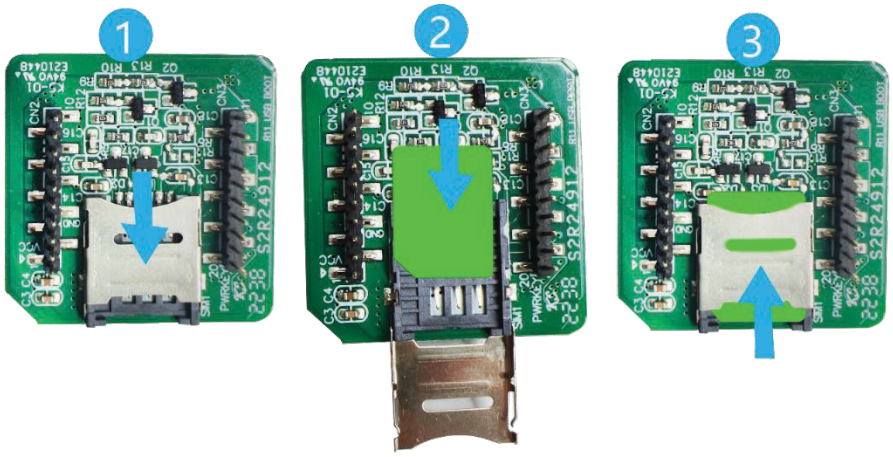


7.3. Cellular Network Settings

1. Open the front door.
2. Remove the SMA signal cable from the 4G-MODULE, then remove the 4G-MODULE.

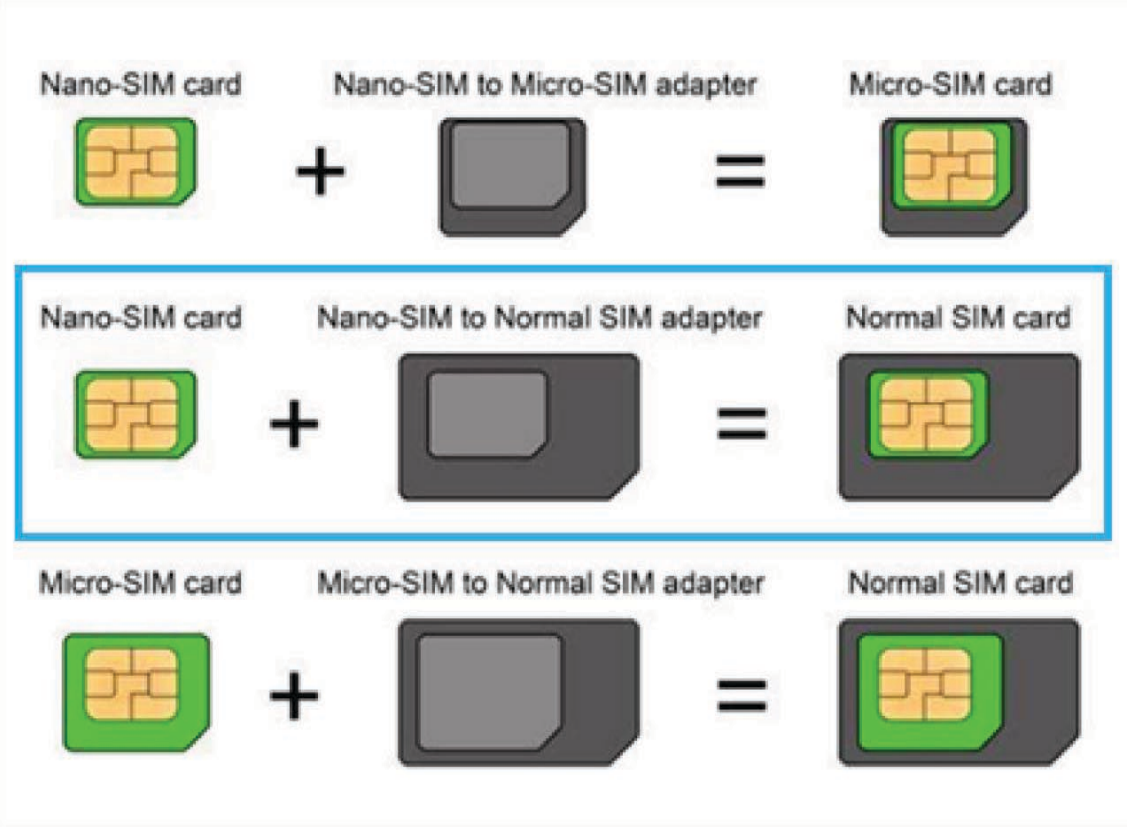


3. Insert the SIM card.



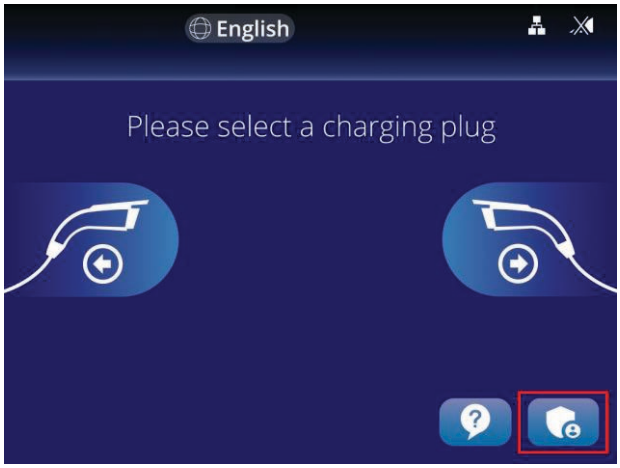
NOTE:

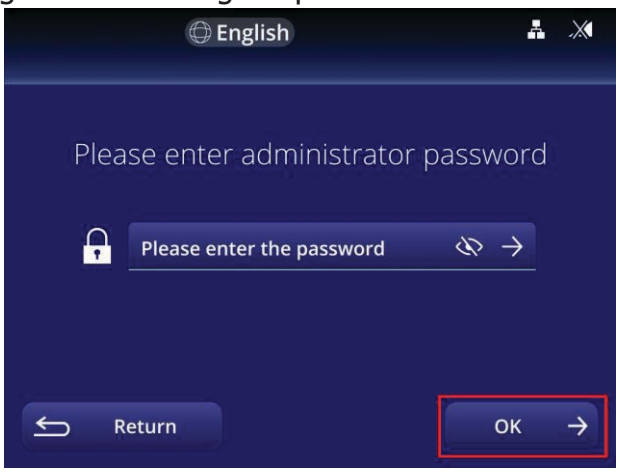
Nano-SIM card should be selected

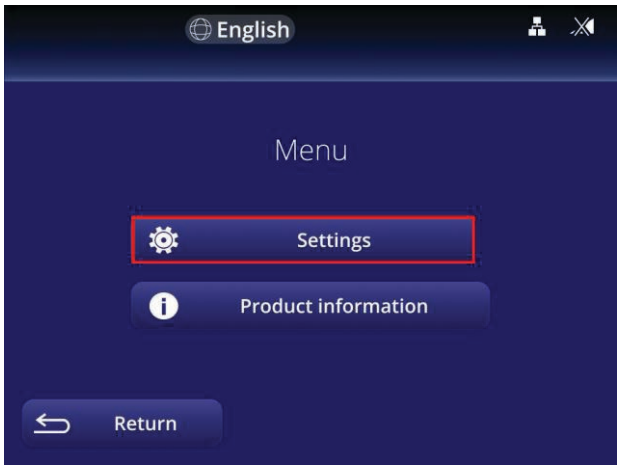


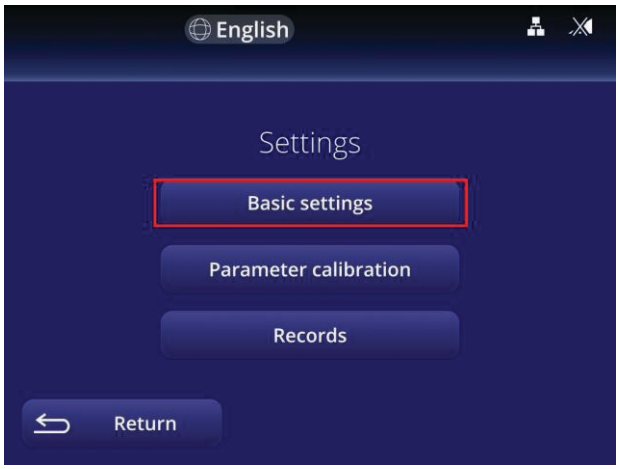
4. Connect the 4G-MODUL and SMA signal cables back to their original positions.
5. Close front door, then the SIM card is installed successfully.
6. After the charger is powered on, set up 4G.

- Click ：Admin> Enter Password >Settings>Basic Settings>Operation mode

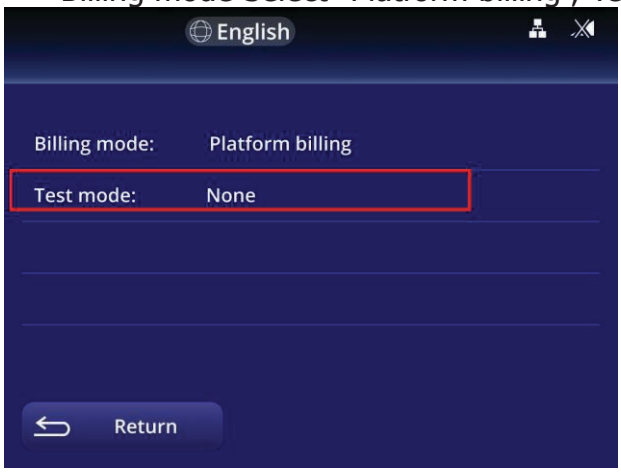






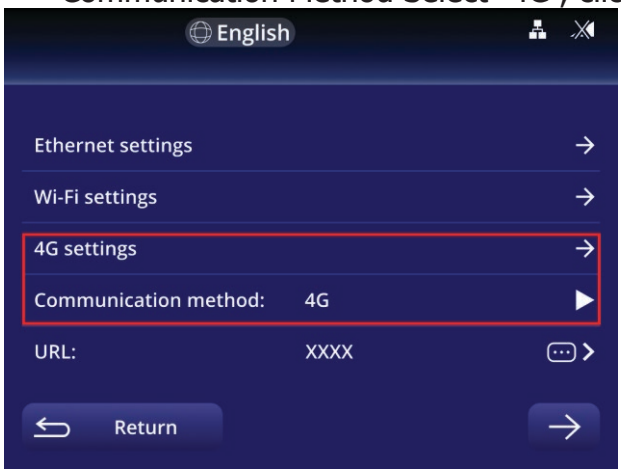


- Billing mode Select "Platform billing", Test Mode select "None", set it up and click Return



- Click "Return'> Communication settings

- Communication Method Select "4G", click "4G Settings"

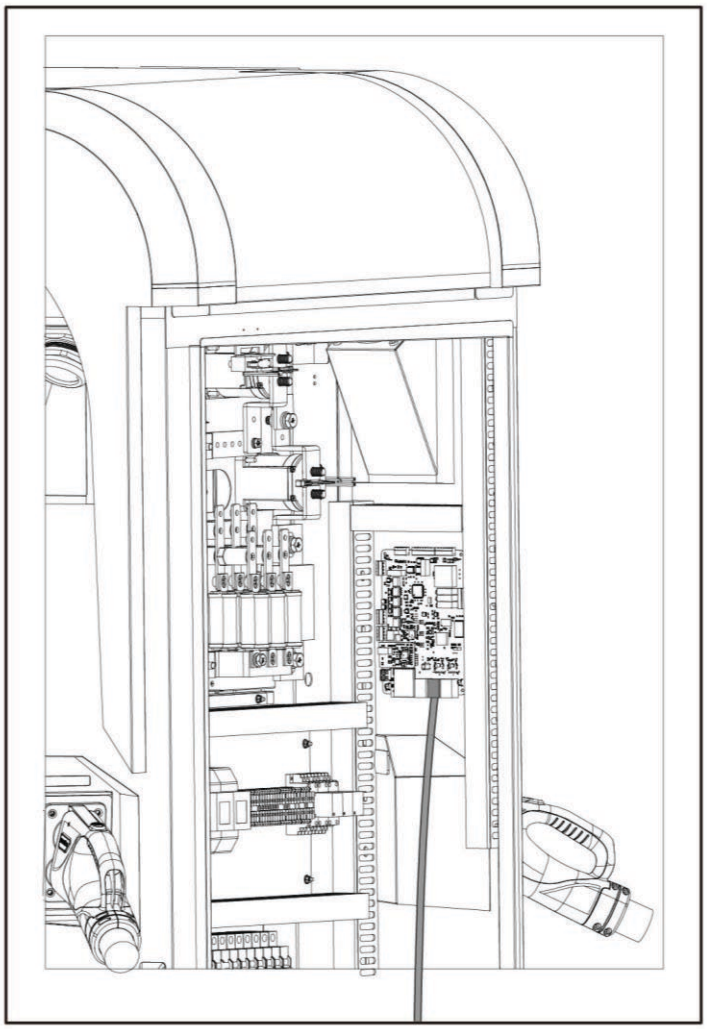


- Contact the operator of the 4G card and ask them to provide the local APN and then enter the current location.

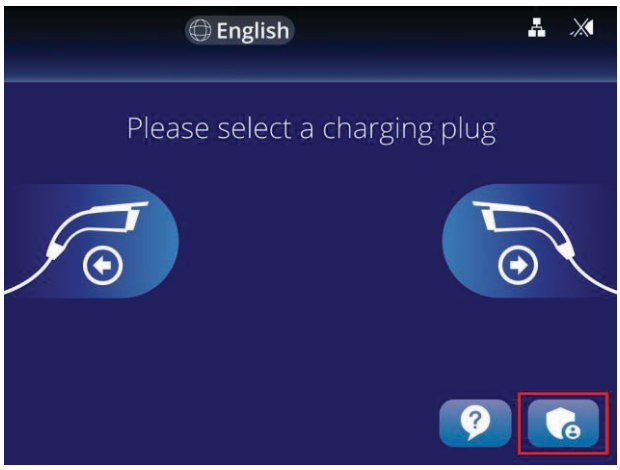
- Wait 1 minute and the signal icon does not cross, which proves that the 4G module communicates successfully.

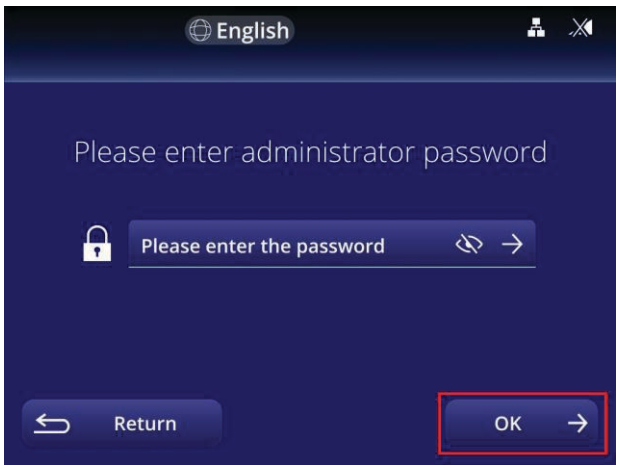
7.4. OCPP Connection

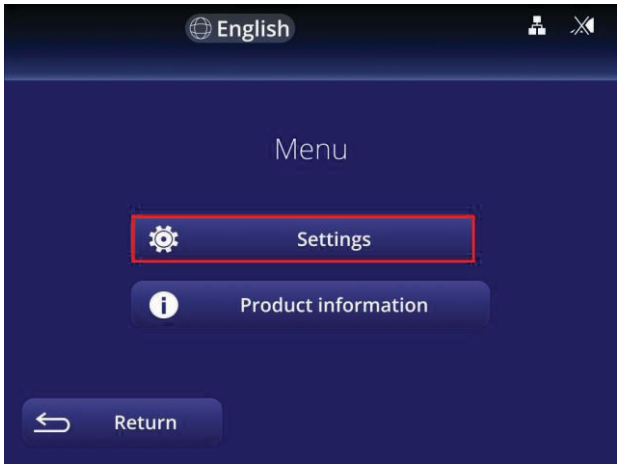
1. Open the front door.
2. Insert the network cable to use RJ45.
3. Close the front door.

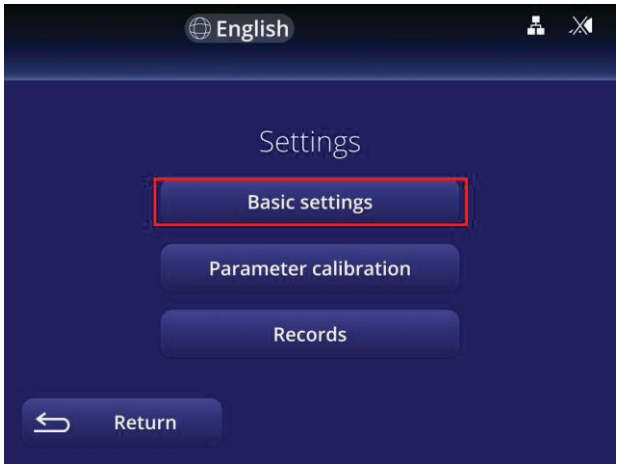


4. Click ：Admin> Enter Password >Settings> Basic Settings > Operation mode

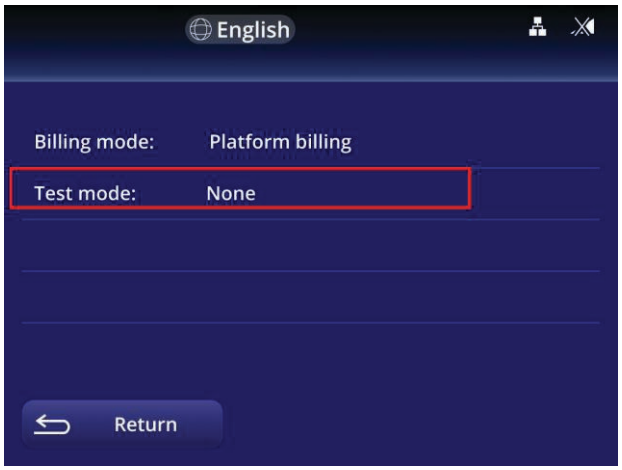




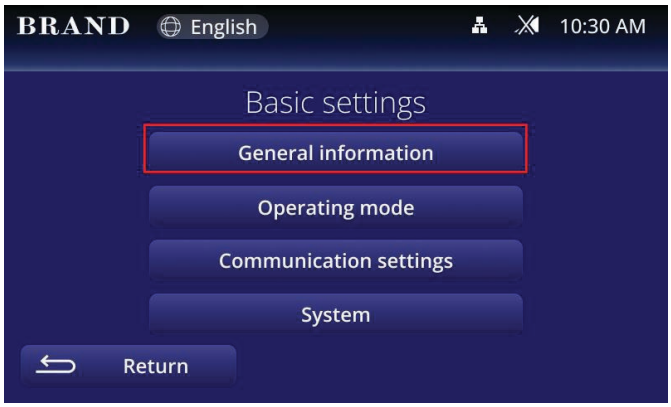




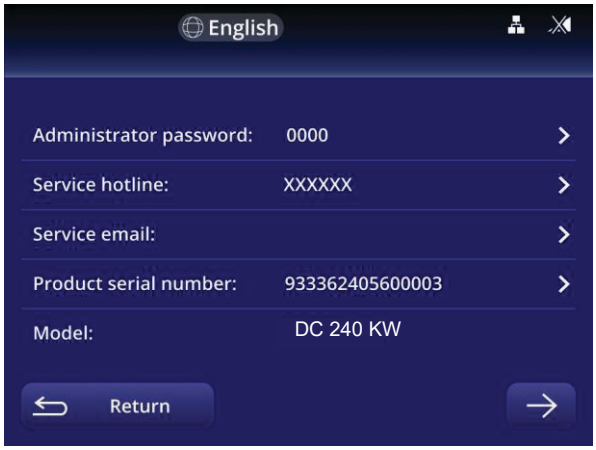
5. Billing mode Select “Platform billing”, Test Mode select “None”, set it up and click Return

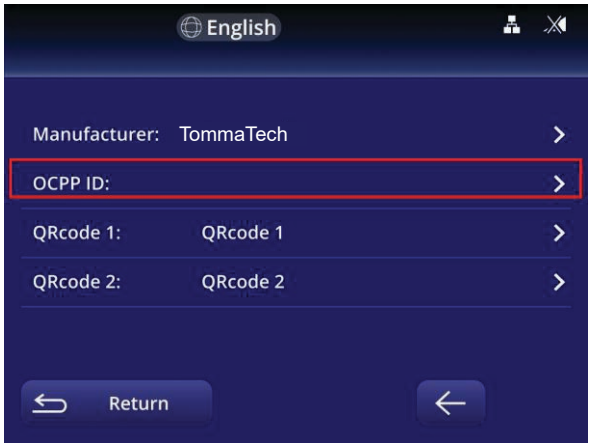


6. Click General information



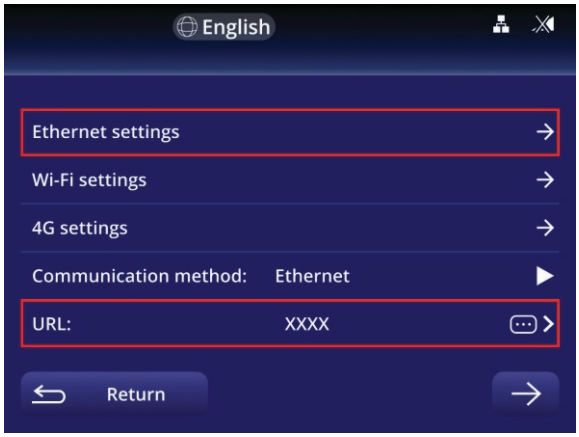
7. Set the OCPP ID





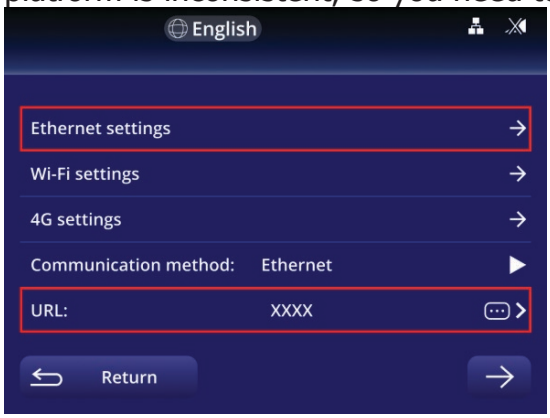
8. Click Communication settings

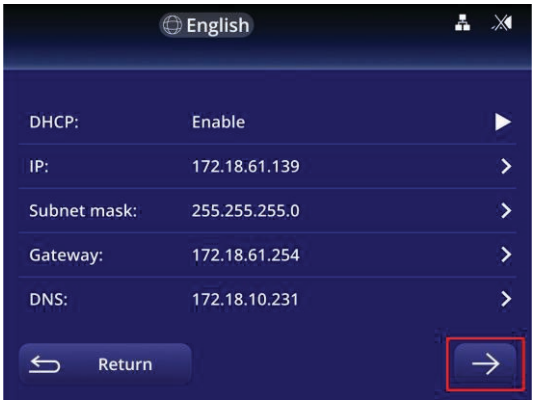
9. Communication Method Select "Ethernet", click "Ethernet Settings"



10. DHCP selects "Enable", and the URL is filled in with the cloud platform address obtained by the customer.

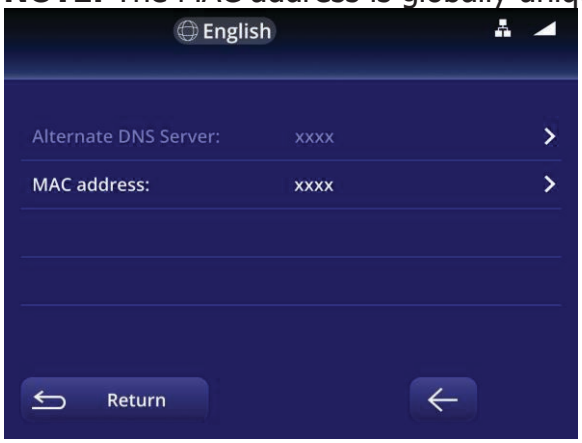
NOTE: The URL of the cloud platform and the charger must be consistent, and the URL of each platform is inconsistent, so you need to fill in the URL according to the platform used by the user.



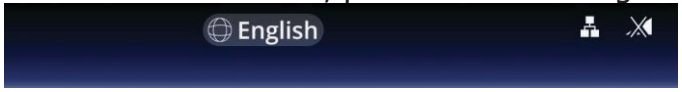


11. The MAC address does not need to be modified, and each charger has been modified by the manufacturer before leaving the factory.

NOTE: The MAC address is globally unique and cannot be set repeatedly.

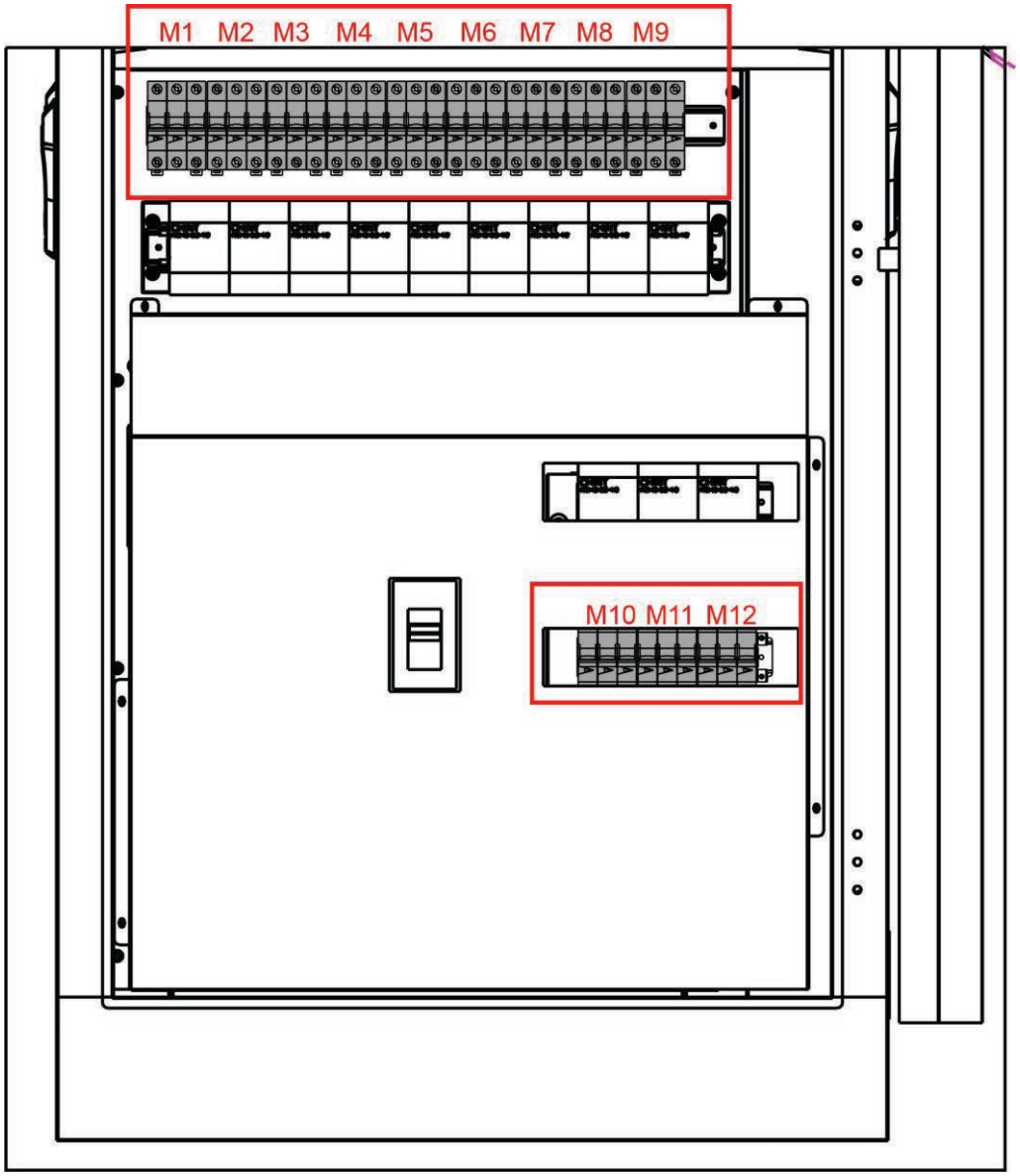


12. After the customer cloud platform is created, reboot, then wait 1~2 minutes and the signal icon does not cross, prove that the charger is successfully connected to the cloud platform.



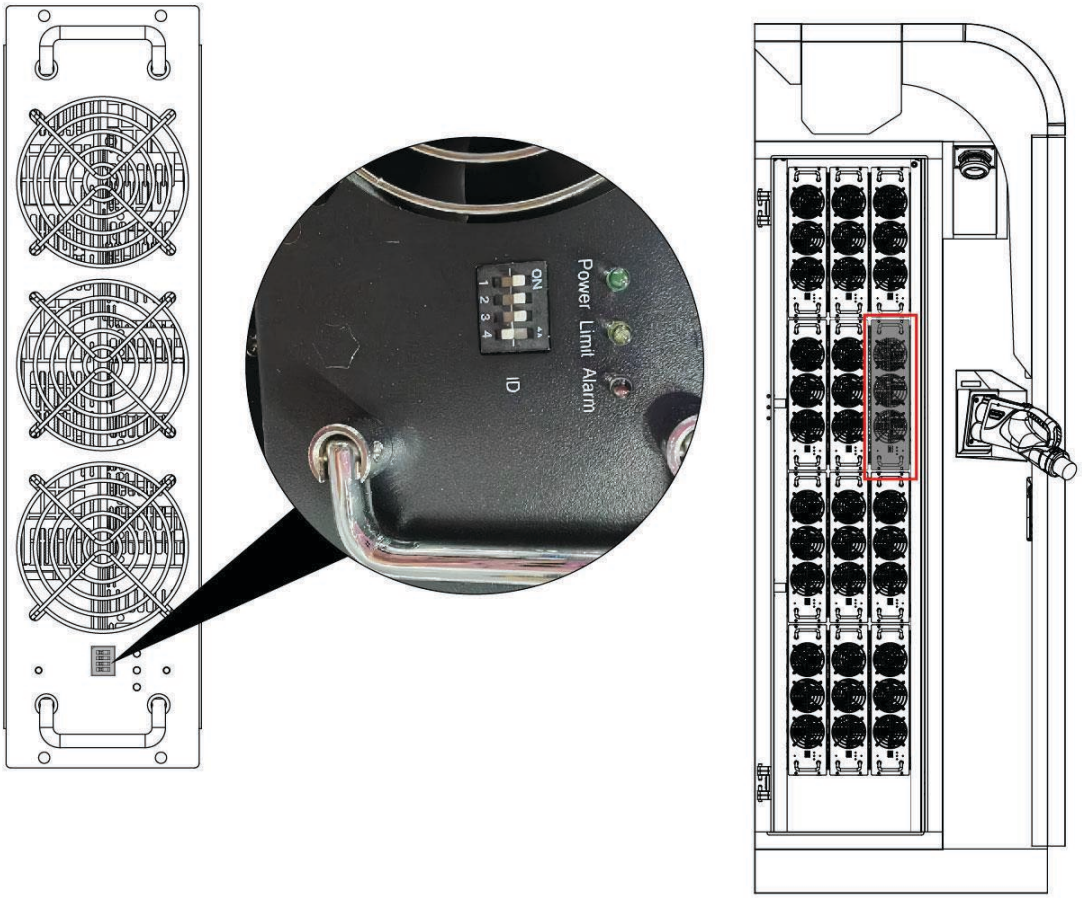
7.5. Check Module Settings

- Check each charging module for packing material intervention fans.
- Open the front door of the charging pile, check whether the branch circuit switch is open, and confirm that the input switch of each module is in the open state.

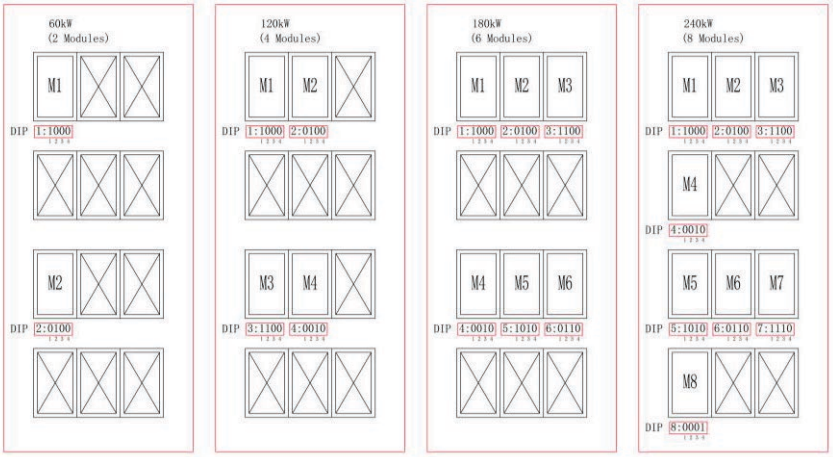


Step 1: Check the charging module

- The dip switches are located underneath the modules and are dialed correctly according to the dip switches. 0" dialed to the left is off and "1" dialed to the right is on.
- Check that each charging module is placed and dialed correctly as shown below.



Placement drawing of DC module for 60kW, 120kW, 180kW, 240kW Models

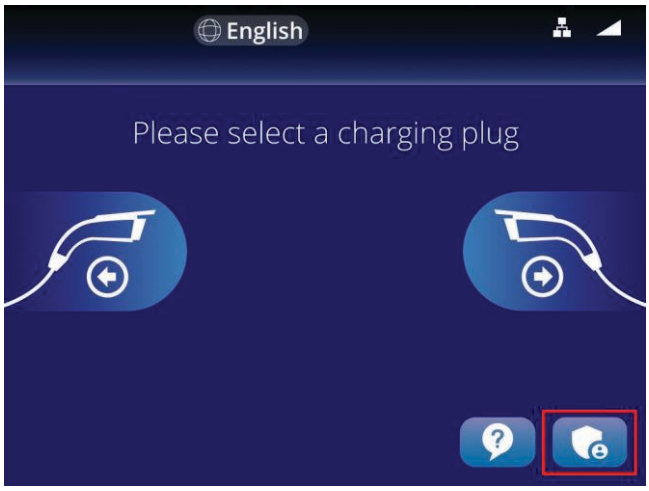


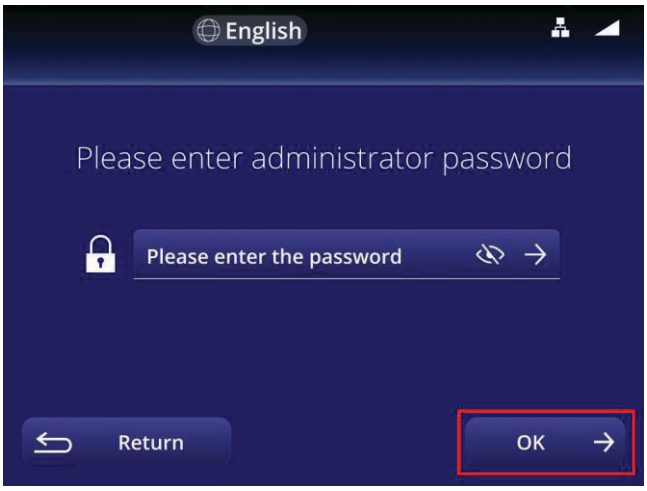
Step 2: View the number of modules

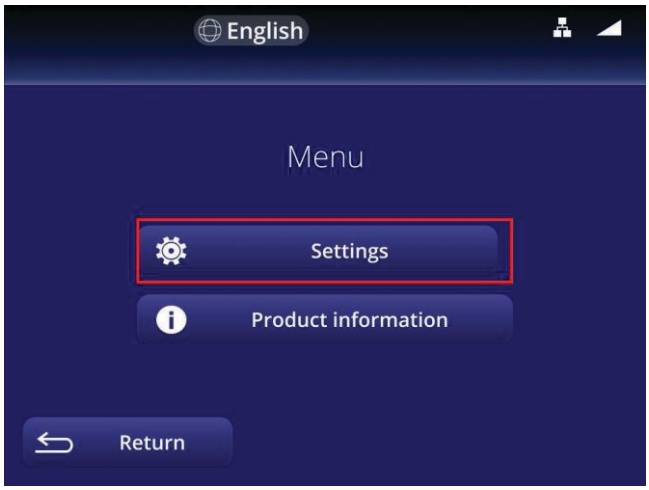
Click Admin> Enter Password >Settings >Basic settings >System

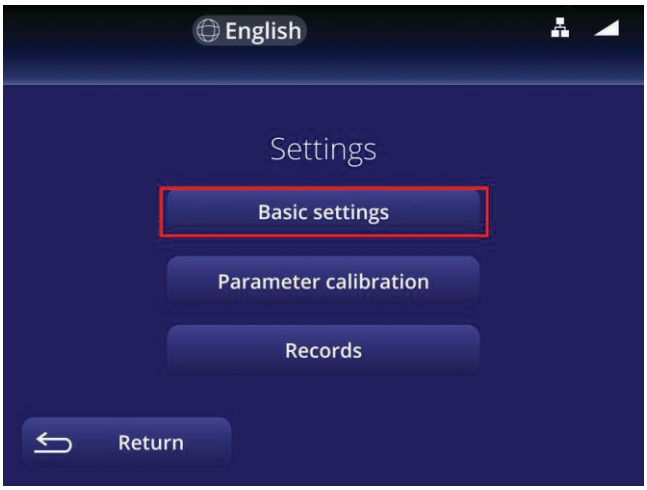
NOTE:

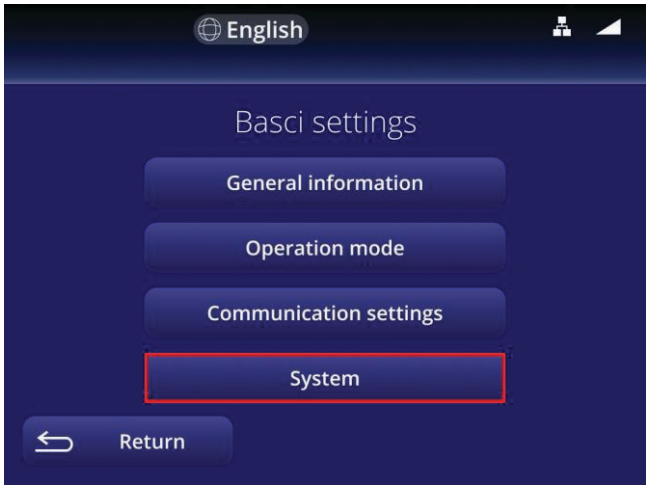
- **Number of rectifier modules in the display screen should be set to match the actual number used.**

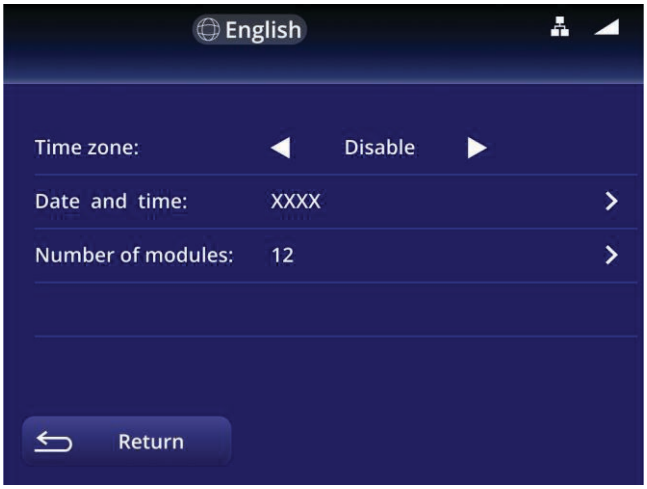









English
Basci settings
General information
Operation mode
Communication settings
System
Return


English
Time zone:
Disable
Date and time:
XXXX
Number of modules:
12
Return

8. Routine Maintenance

Due to the influence of ambient temperature, humidity, dust and vibration, the internal devices of the charger will wear out, which leads to the potential failure of the charger. Therefore, it is necessary to carry out daily and regular maintenance of charger to ensure their normal operation and its service life.

- Regularly check if the cabinet structure is loose and sliding.
- Check if the connecting wire is worn and the charging connector is connected firmly.
- Regularly check if any internal components is damage, loose or burned out.
- Regularly check if AC incoming line and ground wire are firmly connected.
- Check the dust accumulation in the cabinet once a month and clean it in time to ensure the heat dissipation.
- Please be sure to keep the cabinet door closed and locked when nobody is on duty.

NOTE: Only professional electricians or persons with professional qualifications can operate the contents of this chapter.

	CAUTION: Do not leave screws, washers and other metal parts in the charger for maintenance, otherwise the equipment may be damaged. After the completion of equipment maintenance, it is necessary to check the cabinet to ensure the normal operation of the charger.
	**WARNING:** During equipment maintenance and overhaul, please be sure to cut off the AC power supply of the charger.
	**WARNING:** During equipment maintenance, necessary measures shall be taken to prevent the charger from being energized by mistake.

Maintenance Projects	Maintenance Cycle
Check the function of each fan regularly: check whether there is abnormal noise and whether the fan turns smoothly.	3 months
Regularly check the function of switches: switches, contactors and other switching devices in the circuit should be regularly checked to see if there is any damage or metal corrosion.	3 months
Clean regularly: clean front and back door strainers and dustproof cotton.	3 months
Check the cable and connection regularly, check whether all the cable connection is loose, if loose, must be tightened; Check connection terminals and insulation for discoloration or peeling, replace damaged or corroded terminals, and replace damaged cables.	3 months
Check whether the warning label is firm or clear, and replace it accordingly.	3 months
Regularly check whether there is abnormal sound during the operation of the charger.	3 months
Check the emergency stop function regularly: check whether the emergency stop switch is normal.	3 months

NOTE: If the charger is used in a harsh environment, please carry out routine cleaning according to the actual usage.

9. Trouble Shooting

Alarm Code	Display Information	Trouble Shooting
1	CM_HAND_STOP	Manual stop charging
2	CM_APP_STOP	Remote stop charging
3	CM_INPUT_CONTACTOR_ACT_FAULT	Please check the input contactor
4	CM_K1K2_ACT_FAULT	Please check the output contactor
5	CM_Parallel_Contactor_FAULT	Please check the busbar contactor
6	CM_SYSTEM_RESET	System restart
8	CM_FAUSE_FAULT	Please check the fuse
9	CM_ReachSOCStop	Full charge
10	CM_LCD_COMM_ERR	Please check whether the machine software material number is compatible, if not, please burn the matching program
11	FAULT_INS_BATU_NOT_ReachSetValue	The difference between the charging voltage and the preset voltage in the insulation detection stage is greater than 5%, please contact after-sales service
13	CM_GPRS_COMM_ERROR	Please check whether the machine software material number is compatible, if not, please burn the matching program
14	ARRESTER_FAULT	Please check the lightning arrester
15	STOP_SW_ACT	Check the emergency stop button
16	AC_IN_LOST	Please check the input switch
17	DOOR_OPEN	Please close the charging station door
18	CM_MODULE_FAULT	Charging module fault, please contact after-sales service
20	CM_MODULE_CUT_ALARM	Check whether the indicators on each charging module are normal and the DIP switch is correctly configured
23	CM_CARD_NO_EXIST_ERR	The account does not exist, please check whether the card is authorized
25	CM_CHARGE_BATU_ERR	Charge overvoltage, please contact after-sales service
26	CM_INS_CHECK_ERR	Insulation fault, please contact after-sales service
27	CM_LEAK_OVERTIME	The charging module voltage drops below 60V for more than 5S, please contact after-sales service
29	CM_LINK_ERR	Wrong pilot voltage, please contact after-sales service
30	CM_TIME_END	Reach preset charging time
31	CM_MONEY_END	Reach preset charge amount of money

32	CM_ConstantValue_ERR	The storage of the startup read value parameter is abnormal, please save the default data again
33	CM_DL645_COMM_ERR	Please check the electricity meter
35	PRO_FAULT_GUN_OVER_TEMP	Charge gun overheated, please wait until the charging gun temperature returns to normal
36	PRO_AC_INPUT_OVER_VOLTAGE	AC input overvoltage, check input voltage
37	PRO_AC_INPUT_LOW_VOLTAGE	AC input undervoltage, check input voltage
38	PRO_DC_OUT_OVER_VOLTAGE	Output overvoltage, please reset the charging gun output voltage
39	PRO_DC_OUT_UNDER_VOLTAGE	Output undervoltage, please reset the charging gun output voltage
40	PRO_DC_OUT_OVER_CURRENT	Output overcurrent, please reset the charging gun output current
42	FAN_RUN_FAIL	Please check the fan
43	WATER_SENESING_FAIL	Please check if there is water entering the machine
44	CM_INS_COMM_ERR	Insulation fault, please contact after-sales service
45	CM_ACinput_COMM_ERR	Please check if the communication line of the electricity meter is disconnected
46	PRO_AC_ INPUT_FREQ_OUT	Input frequency is out of range, please check the input frequency
47	PRO_ACinput_LOSS_PHASE	Please check the input phase line
48	PRO_PHASE_ERROR	Please check the input phase sequence
49	PRO_LOSS_PE	Please check if PE is lost
80	EV_COM_CLOSE	Vehicle communication off, please draw your gun and try again
81	EV_OS_ERR	Communication board system error, please contact after-sales service
82	EV_HANDSHAK_FAIL	Communication handshake failure, please draw your gun and try again
83	EV_QCA_ERR	QCA failure, please contact after-sales service
84	EVSE_CERT_ERR	Charging pile certificate error, please contact after-sales service
85	CHG_VER_NOT_MATCH	Please check whether the machine software material number is compatible, if not, please burn the matching program
86	COM_ERR	Please check all communication lines
87	GHG_PARTER_NOT_MATCH	Charging parameter mismatch, please contact after-sales service
88	EV_CERT_ERR	Vehicle certificate error
89	COM_TIMER_OUT	Vehicle-pile communication timeout, please draw your gun and try again
90	UNSURPORT_PROTEL	Unsupported protocol
91	CP_STATUS_ABNORMAL	CP signal anomaly, please contact after-sales service

92	POWER_NOT_APPLIED	Pile not charging, please draw your gun and try again
93	EV_METER_ERR	Vehicle metering error, please draw your gun and try again
94	CM_BMS_STOP	Vehicle active stop charging
95	CM_BMS_PAUSE	Vehicle charging suspension
96	EVSE_STOP	Charging pile active stop charging
98	CM_INS_CHECK_ALARM	Insulation fault, please contact after-sales service
99	CM_COMM_OVERTIME	DC power module malfunction, please contact after-sales service
100	CM_INPUT_OVER	DC power module malfunction, please contact after-sales service
101	CM_INPUT_UNDER	DC power module malfunction, please contact after-sales service
102	CM_FW_ERROR	DC power module malfunction, please contact after-sales service
103	CM_SYN_CURRENT_PRO	DC power module malfunction, please contact after-sales service
104	CM_LLC_SOFTSTART_OUTTIME	DC power module malfunction, please contact after-sales service
105	CM_OUTPUT_SHORT	DC power module malfunction, please contact after-sales service
106	CM_OUTPUT_OVERCHARGE	DC power module malfunction, please contact after-sales service
107	CM_OUTPUT_RLY_ERR	DC power module malfunction, please contact after-sales service
108	CM_OUTPUT_UNDERVOLTAGE	DC power module malfunction, please contact after-sales service
109	CM_FAN	DC power module malfunction, please contact after-sales service
110	CM_LLC_HARDWARE	DC power module malfunction, please contact after-sales service
111	CM_OUTPUT_OVERCURRENT	DC power module malfunction, please contact after-sales service
112	CM_CURRENT_SAMPLE_ERR	DC power module malfunction, please contact after-sales service
113	CM_TEMP_SAMPLE_ERR	DC power module malfunction, please contact after-sales service
114	CM_PFC_ENV_OVERTEMP	DC power module malfunction, please contact after-sales service
115	CM_PFC_MOS_OVERTEMP	DC power module malfunction, please contact after-sales service
116	CM_LLC_OUTPUT_OVERTEMP	DC power module malfunction, please contact after-sales service

117	CM_LLC_MOS_OVERTEMP	DC power module malfunction, please contact after-sales service
118	CM_INTERNET_COM_ERR	DC power module malfunction, please contact after-sales service
119	CM_BUS_OVERCHARGE	DC power module malfunction, please contact after-sales service
120	CM_PFC_ERR	DC power module malfunction, please contact after-sales service
121	CM_LLC_ERR	DC power module malfunction, please contact after-sales service
122	CM_BUS_UNDERVOLTAGE	DC power module malfunction, please contact after-sales service
123	CM_BUS_UNBLANCE	DC power module malfunction, please contact after-sales service
124	CM_INPUT_CURRENT_PEAK	DC power module malfunction, please contact after-sales service
125	CM_CLOSE	DC power module malfunction, please contact after-sales service
126	CM_PFC_HARDWARE	DC power module malfunction, please contact after-sales service
127	CM_INPUT_ERR	DC power module malfunction, please contact after-sales service
128	CM_PFC_RUN_ERR	DC power module malfunction, please contact after-sales service
129	CM_INPUT_CURRENT_UNBLANCE	DC power module malfunction, please contact after-sales service
130	CM_RLY_ERR	DC power module malfunction, please contact after-sales service
131	CM_LEAK_CIR_ERR	DC power module malfunction, please contact after-sales service
132	PRO_ALARM_GUN_OVER_TEMP	DC power module malfunction, please contact after-sales service